

Before you get into a cab...

Take a picture of the cab's license plate. This will help you retrieve forgotten articles like: wallets, jackets, phone etc.

Ask the driver. Cash or credit/debit cards and if a deposit is required.

The Facts are...Once in the cab...

Be courteous and stay calm. Drivers can refuse a fare if they feel threatened.

Know your rights. If a cab driver turns you away, you can report them.

Once home...

Report your experience on-line to City of Edmonton at:**www.edmonton.ca or call 311.**

Next time...

Avoid the rush. Look for a cab before 2am or after 3am.

Be prepared to wait for a cab.

Dress for the weather