

WHO WE ARE



DEVELOPMENT SERVICES

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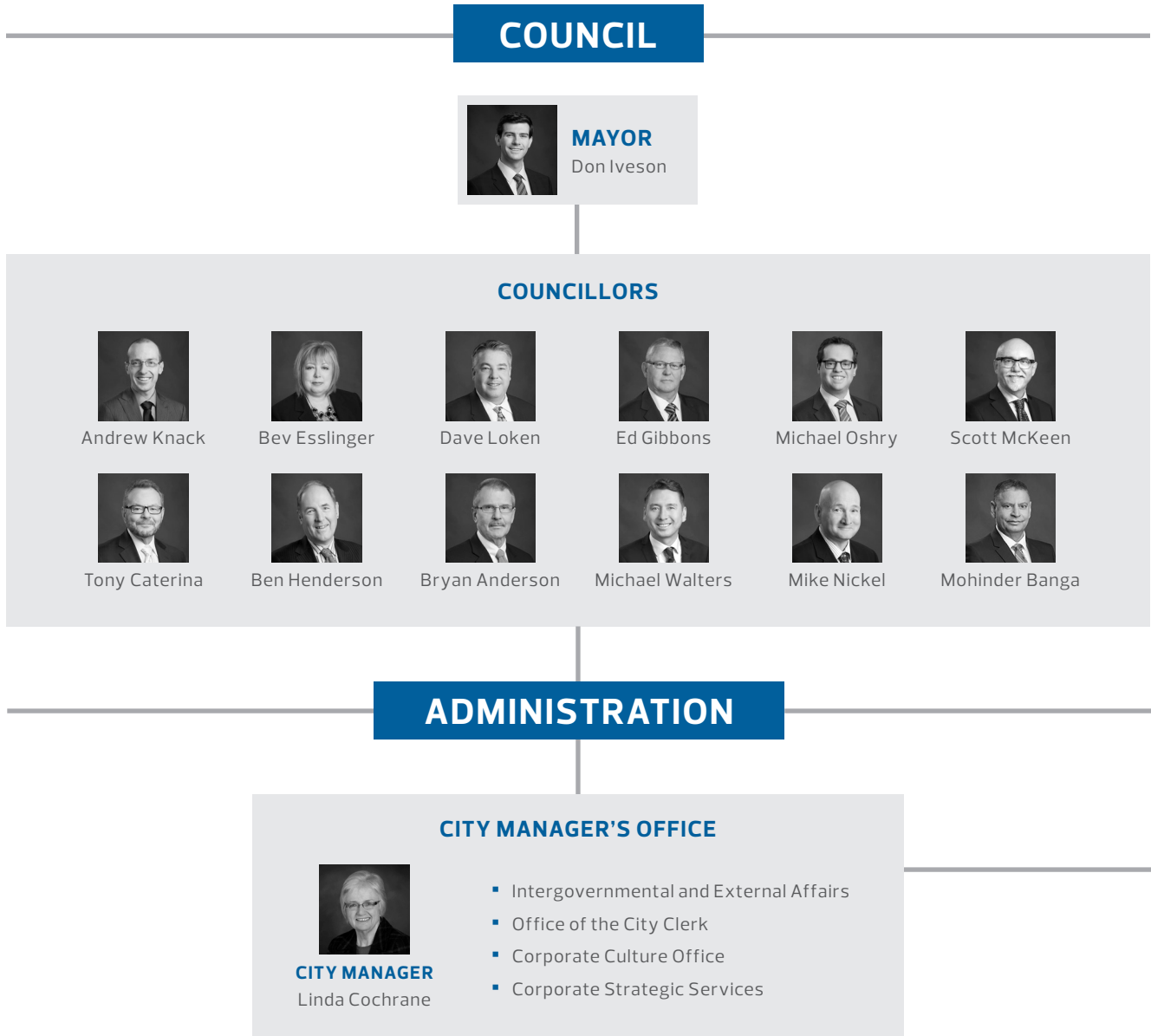


CORPORATE STRUCTURE

THE CITY OF EDMONTON

As a corporation, the City of Edmonton serves a population of over 750,000 residents. The Mayor and Council govern this corporation, setting policy, budget and direction to the City Manager. The City Manager ensures Administration (non-elected City staff) carries out Council's direction and administers public services.

In addition to the City Manager, administration consists of more than 12,000 employees and is divided into different departments, each responsible for a particular aspect of public service. Additionally, there are City-owned subsidiaries and authorities that provide services to the City and to the public on the City's behalf.



Approximately 30 branches are organized into six departments that are led by a General Manager

CITY OPERATIONS

DEPUTY CITY MANAGER

Doug Jones

- Building and Parks Operations
- Edmonton Transit
- Fleet Services
- Transformation Program Office
- Transportation Operations
- Utility Services

CITIZEN SERVICES

DEPUTY CITY MANAGER

Rob Smyth

- Community and Recreation Facilities
- Community Standards
- Community Inclusion and Investment
- Fire Rescue Services
- Integrated Strategic Development

FINANCIAL AND CORPORATE SERVICES

DEPUTY CITY MANAGER

Todd Burge

- Assessment and Taxation
- Corporate Procurement and Supply Services
- Financial Services
- Financial Strategies and Budget
- Human Resources
- Information Technology
- Law
- Open City and Innovation

SUSTAINABLE DEVELOPMENT

GENERAL MANAGER

Gary Klassen

- City Planning
- Development Services
- Real Estate and Housing
- Economic and Environmental Sustainability
- Downtown Arena Project
- Blatchford Redevelopment Project
- Northlands

INTEGRATED INFRASTRUCTURE SERVICES

DEPUTY CITY MANAGER

Adam Laughlin

- Facility and Landscape Infrastructure
- Transportation Infrastructure
- LRT Projects
- Utilities Infrastructure

COMMUNICATIONS AND PUBLIC ENGAGEMENT

DEPUTY CITY MANAGER

Carolyn Campbell

- Corporate Communications
- Customer Information Services

There are 5 City Affiliates – **Edmonton Police**, **Edmonton Public Library**, **EPCOR**, **Northlands**, and the **Edmonton Economic Development Corporation** are arm's length bodies from the City. These organizations are governed by Council but are not considered a part of City Administration.

DEPARTMENT STRUCTURE

SUSTAINABLE DEVELOPMENT

Sustainable Development helps to shape the way Edmonton grows by planning, promoting and advocating change that moves this city towards the Edmonton envisioned by the citizens we serve.

The department consists of over 800 employees, divided into four branches and project teams. The work of the department concentrates on planning and executing for the development needs of today and the future.

DEPARTMENT PURPOSE

Sustainable Development is the team of City Builders who lead Edmonton's growth and urban form. We help people and goods move, ensure our communities are well-planned and built, steward the environment, and foster a prosperous city to sustain our future.

OFFICE OF THE GENERAL MANAGER



GENERAL MANAGER Gary Klassen

STRATEGIC COORDINATOR

Lee Weiler

EXECUTIVE ASSISTANT

Barb Chudyk

CO-EXECUTIVE ASSISTANT

Isabel Gozjolko



CITY PLANNING

BRANCH MANAGER

Peter Ohm

The City Planning branch leads Edmonton's future growth and transformation by integrating diverse city-building practices to support the evolution of our city's networks and land-use for full life-cycle land planning and engineering from scales that span the metropolitan region to the individual site.

DEVELOPMENT SERVICES

BRANCH MANAGER

David Hales

Development Services advances the City of Edmonton vision of a livable, safe, and sustainable city by guiding how land is developed, buildings are constructed, and businesses operate.

REAL ESTATE AND HOUSING

BRANCH MANAGER

Walter Trocenko

The Real Estate and Housing Branch leverages real estate, land development, urban renewal and housing to achieve Council's vision for a prosperous and vibrant city.

ECONOMIC AND ENVIRONMENTAL SUSTAINABILITY

BRANCH MANAGER

Paul Ross

The Economic and Environmental Sustainability Branch was created in 2016 to lead the strategic and operational work to implement Council's vision set out in The Way We Prosper and The Way We Green.

DOWNTOWN ARENA PROJECT

EXECUTIVE DIRECTOR

Rick Daviss

The Downtown Arena & Entertainment District Project is a multi-faceted initiative with a number of related aspects pertinent to the longterm revitalization of Edmonton's downtown, including the Ice District and Rogers Place.

BLATCHFORD REDEVELOPMENT PROJECT

EXECUTIVE DIRECTOR

Mark Hall

As one of the largest sustainable development projects being planned in the world, Blatchford is building a new standard for vibrant, livable and healthy communities.

NORTHLANDS

MANAGER

Brian Latte

This interdepartmental team is working with internal and external stakeholders to analyze Northlands proposed Vision 2020



BRANCH STRUCTURE

DEVELOPMENT SERVICES

Development Services helps to build a great city by guiding and making decisions on behalf of the residents and businesses who are investing in Edmonton's growth and development. Through every development, building and license approval, we work with applicants and partners to build the envisioned future of a livable, safe and sustainable city.

The branch consists of nearly 300 employees, divided into four sections.

DEVELOPMENT & ZONING SERVICES



DIRECTOR
Livia Balone

Development & Zoning Services oversees all planned development in Edmonton and makes decisions to ensure that Edmonton's built form and business operations reflect City priorities related to livability, safety, and sustainability. This is done by issuing development permits for all new construction, renovations, and changes to building use; updating the Zoning Bylaw, Business Licence Bylaw, and Vehicle for Hire Bylaw; monitoring and enforcing Zoning Bylaw and development permit compliance; and providing customer assistance related to development and business activities.

- Floors 3 and 5 of Edmonton Tower

TEAMS

- **Development Permits**
- **Development Compliance**
- **Zoning Bylaw Implementation**
- **Infill Liaison Team**
- **Business Licensing & Vehicle for Hire**
- **Strategic Initiatives**

SAFETY CODES, PERMITS & INSPECTIONS



DIRECTOR
Nancy Domijan

Safety Code Permits & Inspections contributes to a safe built environment by auditing and advising building, mechanical, and electrical work. The section monitors and enforces compliance of new construction with all applicable safety codes and energy regulations, ultimately promoting safe and energy efficient construction and buildings.

- Floor 3 of Edmonton Tower

TEAMS

- **Building Plans Examination**
- **Safety Code Inspections (Building, Plumbing and Gas, HVAC, and Electrical)**

BRANCH PURPOSE

Development Services advances the City of Edmonton vision of a livable, safe, and sustainable city by guiding how land is developed, buildings are constructed and businesses operate.

OFFICE OF THE BRANCH MANAGER



BRANCH MANAGER David Hales

STRATEGIC COORDINATOR

Angela Brugger

ADMINISTRATIVE ASSISTANT

Shirley Brown

INTEGRATED SERVICE CENTRE



DIRECTOR

Maria Stopainig

The Integrated Service Centre provides a wide range of services to residents, businesses, and industry representatives and partners with other areas of the City to deliver quality services to customers through a number of channels: in-person, phone, mail/email, online and 311 referral. A professional team committed to STAR service ensure permits, licences, passes, payments and more, move efficiently through each stage of the City's processes.

- Floors 2 and 3 of Edmonton Tower

TEAMS

- **Support Services Operations**
- **Records and Resources Operations**
- **Contact Centre Operations**
- **Permits and Licensing Operations**

BUSINESS STRATEGY & OPERATIONS



DIRECTOR

Mike Chong

Business Strategy & Operations works behind the scenes to provide analytical, financial, marketing, and strategic planning support for all Branch services. The section works collaboratively with internal and external partners to support process and technology improvements, staff development, and positive client relations.

- Floor 5 of Edmonton Tower

TEAMS

- **Business Solutions & Analytics**
- **Marketing & Client Relations**
- **Client Liaison Unit**
- **eServices Project**

