



CITY OF EDMONTON

BYLAW 20363

WASTE SERVICES BYLAW

(CONSOLIDATED ON JANUARY 01, 2024)

THE CITY OF EDMONTON
BYLAW 20363
WASTE SERVICES BYLAW

Whereas in accordance with the Municipal Government Act RSA 2000 Chapter M-26, Section 7, Council may pass bylaws for municipal purposes respecting the safety, health and welfare of people and the protection of people and property, nuisances, services provided by or on behalf of the municipality, public utilities, and the enforcement of bylaws;

And whereas, pursuant to section 7(g) of the Municipal Government Act, Edmonton City Council may pass bylaws respecting public utilities;

Whereas the waste utility established pursuant to this Bylaw will enable responsible, sustainable and prudent residential waste management in the City of Edmonton through waste collection from homes, providing citizens access to City Waste Facilities, education programs and such similar activities in relation to waste management within the City of Edmonton which utility services are funded by the monthly waste utility rate levied on each residential premise or home in the City of Edmonton; and

Whereas it is desirable to regulate and control the storage, collection and disposal of waste within the City of Edmonton;

Edmonton City Council enacts:

PART I - PURPOSE, DEFINITIONS & RULES FOR INTERPRETATION

PURPOSE

1

The purpose of this Bylaw is:

- (a) To establish a public utility to be the exclusive provider of routine scheduled residential waste collection and disposal as a Waste Utility Service from homes in the City of Edmonton;
- (b) To establish and operate City Waste Facilities as a non-exclusive Waste Utility Service;
- (c) To charge rates and fees to fund collection services and to fund or contribute towards other Waste Utility Services; and,
- (d) To regulate the storage and disposal of non-residential waste to the extent necessary to:
 - (i) prevent non-residential waste disposal through residential collection services; and,
 - (ii) to recover unfunded costs of disposal from persons who dispose of non-residential waste at City Waste Facilities.

DEFINITIONS

2

In this Bylaw:

- (a) **“alley”** means a lane adjacent to the rear of a home;
- (b) **“bin”** means a City owned waste disposal container with a capacity greater than 365 litres used for communal collection or at a City Waste Facility;
- (c) **“blue bag”** means a translucent blue coloured bag used to store and collect recyclable materials;
- (d) **“Bylaw”** means this Bylaw, all attached Schedules, Guidelines issued pursuant to this Bylaw, as may be amended from time to time;
- (e) **“cart”** means a City owned waste disposal container, other than a bin, used to collect a residential waste stream through mechanical means;
- (f) **“City”** means the municipal corporation of The City of Edmonton or the geographic area within the boundaries of The City of Edmonton, as the context requires;
- (g) **“City Manager”** means the chief administrative officer of the City or their delegate;
- (h) **“City Waste Facility”** means a City facility which accepts waste for disposal or processing and includes Eco Stations, the Edmonton Waste Management Centre and community recycling depots;
- (i) **“collection”, “collect” or “collects”** means or refers to the City picking up residential waste from set-out areas for the purpose of processing and ultimately disposing of the waste;
- (j) **“collection day”** means the scheduled day for collection from a home’s set-out area;
- (k) **“co-locate” or “co-location”** means providing closely grouped receptacles or City-owned containers or both designated to separately receive and store garbage, recyclable materials and organic materials at a disposal site or a communal site set-out area to ensure owners can easily dispose of these sorted waste streams in accordance with this Bylaw’s sorting requirements;
- (l) **“communal collection”** means or refers to the type of collection service provided to a group of homes that have been assigned a common set of carts or bins, or both, for residential waste disposal and where at least one bin is

assigned;

- (m) **“communal site”** means a group of homes receiving communal collection services;
- (n) **“construction and demolition waste”** means materials generated in the course of construction, demolition or renovation at a home or a property;
- (o) **“container”** means a City owned cart or bin;
- (p) **“curbside collection”** means or refers to the type of collection service provided to a home that is assigned to use unique carts for residential waste collection and where no bin is assigned;
- (q) **“disposal site”** means a location at a communal site:
 - (i) that is not the set-out area;
 - (ii) that is not a litter receptacle;
 - (iii) where occupants of multiple homes can dispose of their residential waste:
 - (1) in one or more receptacles for a waste stream;
 - or,
 - (2) using a waste chute for a waste stream;
- (r) **“front street”** means a road adjacent to the front of a home;
- (s) **“garbage”** means waste other than recyclable materials, organic materials, yard waste, restricted waste, prohibited waste or construction and demolition waste;
- (t) **“garbage bin”** means a bin designated for disposal of the garbage waste stream;
- (u) **“garbage cart”** means a cart designated for disposal of the garbage waste stream;
- (v) **“group of homes”** means the set of homes at a communal site and includes the adjacent exterior premises;
- (w) **“home”** means a self-contained residential living unit with a kitchen, living, sleeping and sanitary facilities and includes the adjacent exterior premises;
- (x) **“kraft paper bag”** means a double ply paper bag, without a plastic liner, designated by the City Manager as compostable, with a dimension not to exceed 41 centimetres by 31 centimetres by 89 centimetres;
- (y) **“liner”** means a paper bag or a plastic bag used to contain

organic materials within an organics cart or organics bin;

- (z) **“litter receptacle”** means a receptacle less than 200 litres in volume intended to facilitate convenient disposal of small volumes of waste that individuals produce outside of a home;
- (aa) **“mixed-use site”** means a property which contains one or more homes and one or more non-residential premises;
- (bb) **“non-residential premises”** means
 - (i) a property, or self contained portion of a property, which cannot be lawfully used for residential occupancy; or,
 - (ii) a structure that would otherwise meet the definition of “home” in this Bylaw which is being used for non-residential purposes such as commercial or institutional activities and is not occupied as a residence by individuals;
- (cc) **“non-residential waste”** means
 - (i) waste generated from non-residential premises;
 - (ii) institutional, commercial and industrial waste; and,
 - (iii) waste generated from commercial or institutional activities conducted in a home;
- (dd) **“obstruction”** means any permanent or moveable object whose proximity to containers in the set-out area on the collection day will impair, hinder, interfere with or obstruct collection and includes, but is not limited to cars, fences, trees, tree branches, bushes, power poles and bollards;
- (ee) **“occupant”** means an individual who resides in a home;
- (ff) **“organic materials”** means compostable waste derived from plants and animals, other than organic materials identified in the Excluded Organic Materials Guideline;
- (gg) **“organics bin”** means a bin designated for disposal of the organic materials waste stream;
- (hh) **“organics cart”** means a cart designated for disposal of the organic materials waste stream;
- (ii) **“owner”** means the person or persons shown as the fee simple owner on the land title for a property where a home or a group of homes are located and, where required by context, also includes the following as applicable:
 - (i) occupants;
 - (ii) the utility account holder; and,

- (iii) for a communal site, includes:
 - (1) The condominium board of a condominium property;
 - (2) The property management company that holds itself out as responsible for the maintenance of the condominium property; and,
 - (3) All fee simple owners of the homes at a communal site;

- (jj) **“person”** has the same meaning as defined in the *Interpretation Act*, RSA 2000, c I-9;

- (kk) **“premises”** means a private property described in a land title and includes all interior and exterior areas up to the legal boundaries of the property;

- (ll) **“prohibited waste”** means material designated in the Prohibited Waste Guideline;

- (mm) **“Rate Schedule”** means the monthly Rates set out in Schedule 1;

- (nn) **“Rate”** means the monthly rate charged to an owner or the utility account holder in accordance with this Bylaw;

- (oo) **“receptacle”** refers to a storage vessel accessible to owners at a communal site where a residential waste stream can be disposed of and temporarily stored prior to transfer of the waste into a container at a communal site set-out area;

- (pp) **“recycling bin”** means a bin designated for disposal of the recyclable materials waste stream;

- (qq) **“recyclable materials”** means materials described in the Recyclable Materials Guideline;

- (rr) **“residential waste”** means waste generated at a home excluding non-residential waste generated in a home;

- (ss) **“set out”** means or refers to the placement of containers in the set-out area on the collection day to facilitate collection;

- (tt) **“set-out area”** means or refers to the location where collection of residential waste by City workers will take place and, for a communal site, also includes the location where containers are stored;

- (uu) **“sort”** means to separate waste into each type of waste stream described in this Bylaw prior to disposal in the correct container for a waste stream or disposal of a waste stream by

other lawful means;

- (vv) **“translucent plastic bag”** means a see-through bag used to dispose of yard waste where the contents can be easily visually identified;
- (ww) **“utility account holder”** means the person who requests water or sewer utility services from the City’s water utility franchisee or sewer utility franchisee for a home or a communal site;
- (xx) **“waste”** means material that a person intends to abandon through disposal in a container, at a City Waste Facility, or by other means whether lawful or not;
- (yy) **“waste stream”** means a type or category of waste material described in this Bylaw which includes garbage, organic materials, recyclable materials, prohibited waste, restricted waste, yard waste, construction and demolition waste, and, non-residential waste;
- (zz) **“Waste Utility Services”** includes but is not limited to routine scheduled collection and disposal of residential waste from homes, operating City Waste Facilities, and other services and programs provided by the waste utility to manage residential waste disposal and broader issues of responsible waste management in the City; and
- (aaa) **“yard waste”** means materials designated in the Yard Waste Guideline.

RULES FOR INTERPRETATION

- 3 (1) The table of contents, marginal notes and headings in this Bylaw are for reference purposes only.
- (2) All Schedules attached to this Bylaw form part of this Bylaw.
- (3) Nothing in this Bylaw relieves a person from complying with any provision of any federal, provincial, or municipal law or regulation.
- (4) Unless otherwise specified, words used in this Bylaw have the same meaning as defined in the *Municipal Government Act*, RSA 2000, c M-26.

PART II - WASTE UTILITY

RESIDENTIAL WASTE UTILITY

- 4 (1) All routine residential collection services provided to homes as a Waste Utility Service within the municipal boundaries of the City of Edmonton shall be performed by the City's waste utility.
- (2) Every owner shall ensure residential waste generated at their home and premises is set out for collection or disposed of at a City Waste Facility in accordance with this Bylaw.
- (3) Every owner shall ensure residential waste generated at their home which cannot be collected or disposed of at a City Waste Facility pursuant to this Bylaw is lawfully disposed of.

RATES

- 5 (1) The Rates in Schedule 1 to this Bylaw are approved.
- (2) Subject to subsection (3) below, the applicable monthly Rate described in Schedule 1 to this Bylaw shall be charged to, and paid by, the owner registered on title for each home in the City.
- (3) A person who requests to become, or who is the utility account holder in respect of
 - (a) a home; or,
 - (b) a communal site;is deemed to have requested the Waste Utility Services and shall be the person responsible to pay the Rate or Rates each month for the home or the communal site included in that person's utility account.
- (4) When payment of the Rate or Rates is received in full from the utility account holder, the owner who is otherwise liable to pay the Rate or Rates in accordance with subsection (2) above is discharged from their payment obligation.
- (5) Waste Utility Services cannot be suspended to a home at the request of an owner, occupant or any other person. The Rate charged in respect of a home will apply even where:
 - (a) no waste is set out for collection;
 - (b) a home is vacant;
 - (c) collection services were not received due to non-compliance with this Bylaw; or,
 - (d) collection services have been suspended by the City Manager, due to non-compliance with this Bylaw.

CITY MANAGER AUTHORITY

- 6 The City Manager may:
 - (a) establish fees for products and services provided with respect to the provision, delivery and maintenance of replacement carts and bins or cart and bin parts due to loss, theft or damage;

- (b) establish fees for waste disposal at City Waste Facilities;
- (c) establish fees in relation to an alternate collection program; and,
- (d) use the Rates and fees received to fund Waste Utility Services.

PART III - GENERAL

GENERAL RULES

- 7 (1) A person shall not set out, attempt to dispose of, or cause to be disposed through collection services any of the following waste streams:
 - (a) non-residential waste;
 - (b) restricted waste;
 - (c) prohibited waste; and,
 - (d) construction and demolition waste.
- (2) A person shall not store any type of waste listed in subsection (1) above in a container used for the purpose of collection services.
- (3) Waste generated at a home must be set out for collection at that home or disposed of by other lawful means.
- (4) A person shall not set out waste for collection or dispose of waste at a City Waste Facility unless it has been sorted into the appropriate waste stream(s) described in this Bylaw.
- (5) A person shall not dispose of a sorted waste stream within a container designated to receive a different waste stream.
- (6) A person who neglects or fails to sort waste properly before disposal through collection or at a City Waste Facility retains ownership and responsibility for improperly disposed waste notwithstanding that it has been placed into a container.
- (7) The owner of a home must store waste on the premises where it was generated.
- (8) The owner of a home must ensure that waste generated and stored on the premises does not create a nuisance, including creating offensive odours or becoming untidy.
- (9) No person shall ignite, cause to be ignited, or deposit any burning or smouldering material, including waste, in a container or at a City Waste Facility.

INTERFERENCE WITH WASTE

- 8 (1) No person, other than an owner at the property where the container is located, shall interfere with, disturb, or remove the contents from a

		container at that property.
	(2)	No person shall interfere with, disturb, or remove the contents from a container at a City Waste Facility or from a City Waste Facility unless authorized by the City Manager.
SCAVENGING	9	A person shall not scavenge waste from a container or from a City Waste Facility.
TAMPERING WITH CONTAINER	10 (1)	A person shall not alter, damage, tamper with, or vandalise a container.
	(2)	A person shall not move or reposition a container set out for collection at a home or group of homes they do not occupy unless the new position of the container: <ul style="list-style-type: none"> (a) is in close proximity to the original location; (b) will not prevent or impede collection by the City; and, (c) complies with set out requirements in this Bylaw.
CITY WASTE FACILITIES	11 (1)	A person shall not dispose of waste at a City Waste Facility unless it has been sorted by waste stream type.
	(2)	A person shall not dispose of prohibited waste at a City Waste Facility.
	(3)	Every person must obey the signs, regulations, and directions of site attendants at City Waste Facilities.
	(4)	No person in the business of providing waste disposal and hauling services shall dispose of waste obtained through that persons' business activities at a City Waste Facility other than at an Eco Station or the Edmonton Waste Management Centre.
SPECIAL PACKAGING WASTE	12 (1)	The City Manager may specify waste included in the Special Packaging Waste Guideline.
	(2)	The City Manager may specify the required processes, methods and packaging in order for a person to lawfully dispose of special packaging waste through collection or at a City Waste Facility.
	(3)	No person shall dispose of special packaging waste through collection or at a City Waste Facility unless the special packaging waste has been prepared in accordance with the requirements of the Special Packaging Waste Guideline.
RESTRICTED WASTE	13 (1)	The City Manager may specify types of waste to include in the Restricted Waste Guideline.
	(2)	Restricted waste generated at a home must be disposed of by persons

either:

- (a) at a City Waste Facility where restricted waste is accepted;
- or,
- (b) by other lawful means.

PROHIBITED WASTE	14 (1)	The City Manager may specify types of waste included in the Prohibited Waste Guideline.
	(2)	Prohibited waste must be lawfully disposed of by persons at a facility authorized to receive the prohibited waste.
ORGANIC MATERIAL	15	The City Manager may specify types of organic material to include in the Excluded Organic Materials Guideline.
RECYCLABLE MATERIALS	16	The City Manager may specify types of recyclable waste materials in the Recyclable Materials Guideline.
CITY MANAGER AUTHORITY TO ISSUE GUIDELINES	17 (1)	The City Manager shall publish the following Guidelines on the City of Edmonton website: <ul style="list-style-type: none">(a) Special Packaging Waste Guideline;(b) Restricted Waste Guideline;(c) Prohibited Waste Guideline;(d) Recyclable Materials Guideline; and,(e) Excluded Organics Materials Guideline.
	(2)	The City Manager may create and publish any other Guideline, applicable to all homes or a class of homes, deemed necessary for the purposes of the waste utility.
	(3)	Every person who disposes waste through collection or at a City Waste Facility shall comply with the requirements in any applicable Guideline listed above in subsection (1) and (2).
	(4)	The City Manager may amend Guidelines listed in subsection (1) and (2) in their sole discretion.
	(5)	A published Guideline or amended Guideline on the City website takes immediate effect.
NON-RESIDENTIAL WASTE	18 (1)	Every owner of a home whose occupants generate non-residential waste and, the owners of homes at a communal site which is a mixed-use site must ensure: <ul style="list-style-type: none">(a) Sufficient disposal receptacles are provided to dispose of non-residential waste;(b) That non-residential waste is not disposed of in a City owned bin or cart;(c) That non-residential waste is not disposed of through collection services provided by the City waste utility; and,

- (d) Reasonable measures, such as barriers and signage, are implemented to secure containers from disposal of non-residential waste by commercial tenants.

PART IV - GENERAL RESIDENTIAL COLLECTION REQUIREMENTS

WASTE COLLECTION

- 19 (1) Collection service for residential waste is provided to all homes within City boundaries.
- (2) Despite subsection (1), the City Manager may notify an owner in writing that collection services to their home or a communal site will be suspended in whole or in part where:
 - (a) The Rate or Rates have not been paid with respect to a home or a home that forms part of a group of homes at a communal site; or,
 - (b) An owner demonstrates a pattern of expressly or implicitly refusing to comply with Bylaw requirements with respect to collection services provided to the owner's home or a communal site.
- (3) A written notice of suspension shall specify what an owner must do in order to have collection service resume to the home or the communal site.
- (4) Despite subsection (1), the waste utility is not required to collect waste from a home or communal site which:
 - (a) has not been set out on time;
 - (b) has not been properly sorted and placed in the correct container or blue bag; or,
 - (c) that is otherwise not in compliance with the requirements of this Bylaw.

CITY MANAGER POWERS

- 20 The City Manager is authorized to determine:
 - (a) Whether a home will receive:
 - (i) curbside collection; or,
 - (ii) communal collection;
 - (b) The waste streams that will be collected through:
 - (i) curbside collection; and,
 - (ii) communal collection;
 - (c) The collection day for each waste stream;
 - (d) The frequency of collection for a waste stream;
 - (e) The number and types of carts and bins that will be assigned for use by a home or a communal site for collection services;
 - (f) For homes served by communal collection:
 - (i) The required number and type of receptacles, carts

or bins, at a disposal site in order to facilitate sorting and disposal of garbage, recyclable materials and organic materials from homes in proximity to a disposal site; and,

- (ii) The location of the set-out area or set-out areas for containers at a communal site.

**ALTERNATE
COLLECTION
PROGRAMS**

- 21 (1) The City Manager may establish:
 - (a) alternate collection programs for a class of eligible homes to improve customer service equity, or to increase operational efficiencies, provided that the City Manager must be of the opinion that a program:
 - (i) is consistent with City Council approved waste utility budget;
 - (ii) is consistent with the principle of providing reasonably comparable Waste Utility Services to all homes served by the waste utility; and,
 - (iii) is otherwise beneficial to the objectives of the waste utility taking into account any other consideration the City Manager deems to be relevant.
 - (2) The City Manager may
 - (a) Establish criteria to identify and categorise a class of eligible homes for the purpose of subsection (1); and,
 - (b) establish eligibility criteria to determine if a home or owner is eligible to participate in a program described in subsection (1).
 - (3) The City Manager may modify or cancel an alternate collection program or any other program established under subsection (1) at any time in their sole discretion.
 - (4) The City Manager may establish fees in association with an alternate collection program in the City Manager's sole discretion if:
 - (a) the alternate collection program provides an enhanced level of collection services;
 - (b) participation by an owner is optional; and,
 - (c) an owner requests to participate.

**CITY OWNED
CARTS AND BINS**

- 22 (1) Carts and bins assigned to homes remain City property and may be removed or replaced at any time by the City Manager.
- (2) Owners are responsible for all carts and bins assigned to their home or communal site and must ensure the carts and bins:
 - (a) are secured against theft, loss and damage;
 - (b) remain at the property where the home or communal site is located; and,

(c) are not altered, modified, or vandalised.

(3) Owners must promptly report to the City damage or theft of a cart or bin assigned to the home or communal site.

**CART AND BIN
GENERAL RULES**

23 Owners shall ensure with respect to the carts and bins assigned to them that:

- (a) lids remain closed;
- (b) waste volumes do not exceed the cart or bin capacity by:
 - (i) preventing the lid from fully closing; or,
 - (ii) exceeding the weight limit specified on the container;
- (c) lids must not be chained, fastened or locked shut;
- (d) waste must not be packed in or tamped down in the cart or bin to ensure it can fall out freely during collection;
- (e) carts and bins must be kept clean and sanitary; and,
- (f) carts and bins must not be chained, tied or fastened to any other object or the ground.

WASTE SORTING

24 (1) Subject to any modified requirements within Parts V and VI of this Bylaw which are specific to each collection program, owners must sort waste and dispose of each waste stream in the correct container or bag as follows:

- (a) garbage must be disposed of in the garbage cart or garbage bin provided by the City;
- (b) organic material must be disposed of in the organics cart or organics bin provided by the City;
 - (i) a liner may be used and disposed of within an organics cart or organics bin;
- (c) recyclable materials must be disposed of in either:
 - (i) A blue bag for curbside collection; or,
 - (ii) A recycling bin for communal collection provided by the City;
- (d) yard waste may be disposed of:
 - (i) in an organics cart or organics bin for curbside collection and communal collection; and,
 - (ii) in kraft paper bags or translucent plastic bags on seasonal yard waste collection days for curbside collection only;
- (e) restricted waste and prohibited waste shall not be disposed of through collection; and,
- (f) special packaging waste shall be disposed of in accordance with requirements specified in the Special Waste Packaging Guideline.

(2) Where residential waste collection service is not provided for a waste stream, an owner must dispose of the waste through alternative means

including:

- (a) at a City Waste Facility;
- (b) by other lawful means; or,
- (c) as may be authorized or directed by the City Manager in writing.

**CITY MANAGER
DIRECTIVES**

- 25 (1) The City Manager may issue a Directive to an owner to modify, alter, or waive Bylaw requirements for a home or communal site with respect to container storage, set-out areas, set out times, collection days, and other set out requirements to resolve operational difficulties or to facilitate efficient collection services.
- (2) Notice of a Directive may be provided to the owner by any of the following means:
 - (a) providing it to the utility account holder in accordance with the water utility services contract notice provisions;
 - (b) attaching it to a container at the home;
 - (c) regular or registered mail to send the document to the home;
 - (d) leaving the document in the mailbox at the home; or,
 - (e) by any other means of service that will bring the document to the attention of the owner of a home or communal site affected by the Directive.
- (3) Every owner of a home or communal site who is served with notice of a Directive shall ensure they comply with the Directive.
- (4) The City Manager may suspend collection services to a home or a communal site if a Directive is not complied with.
- (5) The City Manager may revoke or amend a Directive by providing written notice in accordance with subsection (2).

**LITTER AND
DEBRIS**

- 26 (1) Owners are responsible to clear litter and debris in the vicinity of containers and the set-out area at the owners home or communal site.
- (2) The City is not responsible to clean or collect litter and debris at or in proximity to a home or a communal site's set-out area unless the cause of the litter and debris is proven to be a direct result of the City or its agents having used improper collection procedures inconsistent with standard practices in the waste collection industry.

PART V - CURBSIDE COLLECTION

CURBSIDE COLLECTION DEFINITIONS	27	<p>In this Part V, the following definitions are modified as follows:</p> <ul style="list-style-type: none">(a) “collection” refers to curbside collection services only; and,(b) “container” means or refers to any of the following: a garbage cart, organics cart assigned to a home and also includes blue bags, bundled cardboard, kraft paper bags, translucent plastic bags, and bundled branches.
OWNERS RESPONSIBILITIES	28	<p>In this Part V, the obligations and duties must be complied with by an owner of a home receiving curbside collection.</p>
COLLECTABLE WASTE	29	<p>Only the following waste streams may be set out for collection:</p> <ul style="list-style-type: none">(a) garbage;(b) recyclable materials;(c) organic materials; and,(d) yard waste.
RECYCLABLE MATERIALS	30	<p>Recyclable materials set out on collection day must be:</p> <ul style="list-style-type: none">(a) In a securely tied blue bag constructed of sturdy material that:<ul style="list-style-type: none">(i) has a capacity between 60 litres and 121 litres;(ii) does not exceed 20 kilograms; and,(iii) is between 75 to 85 centimetres in height, and 65 to 75 centimetres in width; or,(b) Flattened and bundled cardboard that is either fastened with tape or contained within an assembled cardboard box, with a dimension not to exceed 1.0 metres in length, 50 centimetres in width and weighing less than 20 kilograms.
YARD WASTE	31	<p>On days designated for seasonal yard collection, yard waste may be set out for collection in accordance with the following requirements:</p> <ul style="list-style-type: none">(a) in a kraft paper bag weighing less than 20 kilograms;(b) in a plastic translucent bag; weighing less than 20 kilograms; or,(c) as bundles of branches where:<ul style="list-style-type: none">(i) each branch is less than 20 centimetres in diameter;(ii) the bundle is less than 1.0 metres in length and 50 centimetres in diameter, weighing less than 20 kilograms; and,(iii) the bundle is securely tied using compostable twine, string or rope.
SET OUT TIMES	32 (1)	<p>Containers must not be set out for collection before 4 p.m. on the day prior to the collection day.</p>

- (2) The City is not required to collect waste from a home where containers have not been set out by 7 a.m. on the collection day.
- (3) Containers must be removed from the set-out area by noon the following day including any containers with uncollected waste.
- (4) Except as otherwise permitted in this section 32, owners must store all waste and containers at a location within 2 metres from the front wall of the home and within the rear property line of the home.

**SET-OUT AREA
CONTAINER
DISTANCING**

- 33 (1) Every owner must ensure that a cart in the set-out area:
 - (a) is located at least 1.0 metres from any obstruction on either side of the cart;
 - (b) is located at least 50 centimetres from any obstruction behind the cart;
 - (c) there are no obstructions within 3 metres above each cart;
 - (d) for front street collection, is:
 - (i) located in front of the home where the waste was generated;
 - (ii) located on the street within 30 centimetres of the curb; and,
 - (iii) placed in an upright position with the front of the cart facing the road;
 - (e) for alley collection, is:
 - (i) located behind the home that generated the waste;
 - (ii) located adjacent to the alley within 30 centimetres of the alley surfacing;
 - (iii) located on a level surface no more than 25 centimetres above the alley surfacing; and,
 - (iv) placed in an upright position with the front of the cart facing the road;
 - (f) does not impede or pose a hazard to traffic in the street or alley.
- (2) Where more than one cart is placed in a set-out area on collection day, each cart must be located at least 1.0 metres away from any other cart.
- (3) Where blue bags or bundled cardboard, or both, are placed in the set-out area, the blue bags and bundled cardboard may be placed as one pile in the set-out area provided that the pile must be at least:
 - (a) 1.0 metres to the side of any cart; or,
 - (b) 50 centimetres behind any cart provided that the pile must not be placed on a sidewalk.
- (4) Where a seasonal yard waste collection day is scheduled, translucent bags and kraft paper bags with yard waste and bundles of branches may be placed as one pile in the set-out area.

- SET-OUT AREA INFRASTRUCTURE REQUIREMENTS** 34 An owner must ensure the set-out area:
- (a) is a level and even surface; and,
 - (b) has sufficient surface area to achieve distancing requirements described in section 33 above between all carts assigned to a home and blue bags on collection days.
- SET-OUT AREA MAINTENANCE** 35 Owners must maintain the set-out area so that it is free from hazards such as snow, ice and debris.

PART VI - COMMUNAL COLLECTION

- COMMUNAL COLLECTION DEFINITIONS** 36 In this Part VI, the following definitions are modified as follows:
- (a) **“collection”** refers only to communal collection services and does not include curbside collection;
 - (b) **“container”** means or refers to any of the following: a garbage cart, garbage bin, organics cart, organics bin, or a recycling bin assigned to a communal site.
- OWNER RESPONSIBILITIES** 37 In Part VI, the obligations, duties and requirements set forth shall be complied with by the owner of a home included within the group of homes at a communal site and by any other owner or owners of the communal site.
- COLLECTABLE WASTE** 38 Only the following waste streams may be set out for collection:
- (a) garbage;
 - (b) recyclable materials; and,
 - (c) organic materials.
- RECYCLABLE MATERIALS** 39 Recyclables must be disposed of in a recycling bin.
- SET-OUT TIMES** 40 (1) Containers must be located in the communal site set-out area by 7 a.m. on the collection day.
- (2) The City is not required to collect waste from a container that has not been placed in the communal site set-out area by 7 a.m. on a collection day.
- SET-OUT AREA CONTAINER PLACEMENT REQUIREMENTS** 41 (1) Owners must ensure that:
- (a) assigned containers for each waste stream are accessible to facilitate sorted waste disposal;
 - (b) on the collection day:
 - (i) any cart the City Manager permits to be located away from the communal site set-out area is moved to the set-out area;
 - (ii) for a bin on castors that requires movement towards the collection vehicle, that the path the bin must

travel over is:

- (1) level, even and constructed of durable materials;
 - (2) is not more than 9.1 metres for an indoor set-out area or 6.1 metres for an outdoor set-out area;
 - (3) free of hazards including snow, ice and debris; and,
 - (4) is at the same grade as the collection vehicle;
- (iii) there must be no carts or other obstructions in front of a bin that impede access by the bin collection vehicle to the bin;
- (iv) there must be no cart or other obstructions within 50 centimetres to either side or the rear of a bin.

- (2) If a set-out area is accessible to, and used by owners at the communal site, the containers must at all times be co-located so that containers for each waste stream are easily accessible to provide comparably equal and convenient access to the containers assigned for each waste stream.

**SET-OUT AREA
INFRASTRUCTURE
REQUIREMENTS**

- 42 (1) Owners must ensure the communal site set-out area:
- (a) has a surface area large enough to:
 - (i) store all assigned containers;
 - (ii) facilitate container placement on collection day; and,
 - (iii) allow carts located behind a bin to be moved around the bin to a collection vehicle without moving the bin and the path is free of obstructions such as snow and ice;
 - (b) is a level and even surface free of tripping hazards such as disjointed cracks or snow and any other unsafe condition and in good repair including the area where collection vehicles will park as containers are emptied;
 - (c) is a durable surface capable of sustaining the forces of bins, carts and City collection vehicles;
 - (d) can be accessed and exited safely and efficiently by collection vehicles;
 - (e) is free of overhead obstructions within 6.9 metres; and,
 - (f) complies with any other direction of the City Manager deemed necessary to ensure safe, efficient collection services at the communal site.
- (2) If a communal site set-out area is accessible to owners, the communal site set-out area must:
- (a) have sufficient surface area to enable containers for all collectable waste streams to be co-located at the communal site set-out area; and,
 - (b) be free from barriers between the containers, that would

impede owners from accessing each waste stream container type in an easy, convenient and equal manner.

**SET-OUT AREA
MAINTENANCE**

- 43 (1) Owners must maintain the communal site set-out area so that it is free from hazards such as snow, ice and debris.
- (2) Owners must maintain the roads and paths on the premises used by the waste utility collection vehicles to access and egress from the communal site set-out area to ensure they are free of hazards including snow, ice and debris and to otherwise enable collection vehicles to access the set-out area.

**CO-LOCATION AT
DISPOSAL SITES**

- 44 (1) Where a communal site owner provides a disposal site at a communal site, the owner shall ensure that the disposal site co-locates sufficient receptacles capable of receiving and storing anticipated volumes of sorted garbage, recyclable materials and organic materials generated by the homes that are reasonably expected to use the disposal site based upon proximity.
- (2) The City Manager may issue a Directive to a communal site owner requiring the owner to adjust a disposal site by:
 - (a) providing sufficient receptacles with sufficient capacity for each waste stream; or,
 - (b) moving or relocating a receptacle to provide reasonably equal accessibility for convenient disposal of waste streams; or
 - (c) requiring both (a) and (b),in order to ensure the disposal site will accommodate the reasonably anticipated volumes of waste generated from homes served by the disposal site.

**CITY CAUSED
DAMAGE TO
PROPERTY**

- 45 The City shall not be responsible for wear and tear or any other type of damage caused to the property of owners as a result of providing waste collection services in a manner that is reasonably consistent with standard operating practices used by municipal waste utilities in the Province of Alberta. All owners are responsible to ensure the infrastructure on their property used in relation to collection services is suitable to sustain the forces and reasonably anticipated impacts of collection equipment and containers on roads, the set out area and any other surface which are used by the City to provide collection services.

PART VII - POWERS OF THE CITY MANAGER

CITY MANAGER ROLE	46	In addition to any other power, duty, or function prescribed by this Bylaw the City Manager may: <ul style="list-style-type: none">(a) grant approvals and permissions described in this Bylaw;(b) establish systems for billing and collecting rates, fees and charges;(c) suspend collection from a home or a communal site;(d) enter upon the premises of any home or communal site to:<ul style="list-style-type: none">(i) collect waste;(ii) deliver, maintain or replace carts and bins;(iii) inspect set-out areas,(iv) to inspect a disposal site at a communal site; or,(v) for any other reason in furtherance of the purposes of this Bylaw; and,(e) delegate any powers, duties or functions under this Bylaw to an employee or agent of the City.
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PART VIII - TRANSITIONAL

REPEAL	47	Bylaw 18590 is repealed.
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(NOTE: Consolidation made under Section 69 of the *Municipal Government Act*, R.S.A. 2000, c.M-26 and Bylaw 16620 Section 16, and printed under the City Manager's authority)

Bylaw 20363, passed by Council February 22, 2023

Amendments:

Bylaw 20658, January 01, 2024

SCHEDULE 1 - RATES

The Rates described in this Schedule 1 are authorized pursuant to the Waste Services Bylaw 20363.

The City Manager shall charge the applicable Rate in Table 1 to the owner or utility account holder of each home each month of the calendar year indicated. The applicable Rate shall be determined on the basis of the type of collection service provided to a home.

TABLE 1 – RESIDENTIAL WASTE UTILITY RATES

Residential Waste Collection Service	Monthly Waste Utility Rate (January 1 to December 31, 2024)
Curbside (120L Garbage Cart)	\$44.19
Curbside (240L Garbage Cart)	\$49.19
Curbside (360L Garbage Cart)	\$59.19
Communal Collection	\$31.25
Curbside (Multi-unit Transition Rate 1)	\$49.19
Curbside (Multi-unit Transition Rate 2)	\$45.60
Curbside Service Transition Rate Year 1	\$34.84
Curbside Service Transition Rate Year 2	\$38.43
Curbside Service Transition Rate Year 3	\$42.02
Curbside Service Transition Rate Year 4	\$45.60
Curbside Service Transition Rate Year 5	\$49.19

MULTI-UNIT TRANSITION RATE 1 and RATE 2

The Curbside (Multi-Unit Transition Rate 1) and the Curbside (Multi-Unit Transition Rate 2) in Table 1 above shall be charged to the limited class of home owners who are eligible in accordance with the foregoing definitions and eligibility criteria:

Definitions

(a) "**curbside collection**" means or refers to the former type of collection service, prior to the introduction of carts by the City, where a home could set out waste in garbage cans and blue bags that were not owned or provided by the City; and

(b) "**bin collection**" means or refers to the former type of City collection service, prior to the repeal of Waste Services Bylaw 17555, where a group of homes set out waste in communal bins provided by the City in exchange for monthly payments of the multi-unit residential waste service rate, and for clarity does not include the type of service defined as "curbside collection" in this Schedule 1.

Eligibility Criteria

Homes that were first charged a Multi-Unit Transition Rate in 2020 are eligible to be charged Multi-Unit Transition Rate 1 until December 31, 2023.

Homes that were first charged Multi-Unit Transition Rate in 2021 are eligible to be charged Multi-Unit Transition Rate 2 until December 31, 2024.

The City Manager may charge the Curbside (Multi-Unit Transition Rate 1) or the Curbside (Multi-Unit Transition Rate 2) in Table 1 in each month of the calendar year indicated therein to a home owner if the following criteria are satisfied:

(a) As of the date on which Waste Services Bylaw 17555 was repealed, the owner's home must have:

- (i) received curbside collection services exclusively;
- (ii) paid the lower multi-family monthly rate notwithstanding that the home received curbside collection services; and,
- (iii) not receive bin collection services;

and,

(b) Beginning on the day that Waste Services Bylaw 18590 came into effect, and at all times during which the Curbside (Multi-Unit Transition Rate) is included as a Type of Service in Table 1 under this Bylaw 20363:

- (i) the owner must continuously occupy the same home that received curbside collection pursuant to Waste Services Bylaw 17555;
- (ii) the utility account holder must be the same person who paid the Rate for the home on the date Waste Services Bylaw 17555 was repealed;
- (iii) the utility account holder must at all times continue to be the same person paying the Rate for the home under the now repealed Waste Services Bylaw 18590 and under this Waste Services Bylaw 20363; and,
- (iv) the maximum duration a home that otherwise would be eligible for either Multi-Unit Transition Rate 1 or 2 shall be until December 31, 2023 and December 31, 2024 respectively.

CURBSIDE SERVICE TRANSITION RATES

The Curbside Service Transition Rate - Year 1/2/3/4/5 in Table 1 above will be charged to the limited class of home owners that are eligible in accordance with the foregoing definitions and eligibility criteria:

Definitions

- (a) “Curbside Service Transition Rate” means any one or all of the following line items in Table 1 above as the context so requires: (i) Curbside Transition Rate Year 1, (ii) Curbside Transition Rate Year 2, (iii) Curbside Transition Rate Year 3, (iv) Curbside Transition Rate Year 4, (v) Curbside Transition Rate Year 5.
- (b) “Ineligible” means a home that does not qualify to be charged the Curbside Service Transition Rate due to any one or more of the criteria described under the heading below “Ineligibility Criteria”.

Eligibility Criteria and Implementation

- (a) Homes that received communal collection services for at least two consecutive years that are subsequently designated to change to curbside collection services are eligible to be charged the Curbside Service Transition Rate over a maximum 59 month period.
- (b) When the change in service occurs, the home owner will be charged the Curbside Service Transition Rate Year 1 the next calendar month after the change through until December 31 in that calendar year for a maximum 11 month period.

- (c) Each subsequent calendar year between January 1 through December 31 after the first period of time the Curbside Service Transition Rate Year 1, the home owner will be charged the next incremental yearly Curbside Service Transition Rate described in Table 1 above.

Ineligibility Criteria for Curbside Service Transition Rates

A home will immediately become ineligible and will not be charged a Curbside Service Transition Rate if:

- (i) The owner named as the utility account holder for the home is changed at any time after the City gives notice that collection services at the home will change from communal collection to curbside collection;
- (ii) The home owner requests and is approved to receive a different size of cart after carts have been issued to the home following the change in collection service from communal collection to curbside collection; or,
- (iii) The home owner chooses to participate in any alternate collection program other than the assisted waste program.

(S.2, Bylaw 20363, January 01, 2024)