

# Welcome

Community Safety &  
Well-being Strategy

Edmonton

## CSWB Strategy Symposium



### Agenda

- |               |   |
|---------------|---|
| 10:00 - 11:45 | Open Learning, Sharing, Networking <ul style="list-style-type: none"><li>• CSWB Strategy Overview</li><li>• Progress on CSWB Funded Initiatives - share ideas on opportunities ahead</li><li>• Data and Evaluation - contribute to the progress report</li><li>• Community Collaboration - share ideas on ways we are collaborating</li></ul> |
| 10:30         | Opening Presentation: Land Acknowledgement, Greetings & Updates   |
| 11:30         | Orienting Presentation for New Arrivals   |
| 11:45 - 1:30  | Lunch, Networking & 2022 Grant Recipient poster fair  |
| 12:15         | 2022 Grant Recipient Short Presentations  |
| 1:30 - 4:00   | FCSS Learning Series with Health Cities: Social Services Data Warehouse project   |
| 4:00          | Symposium Wrap-up   |

# Stay in touch with us



## Partner Info Hub

[edmonton.ca/city\\_government/initiatives\\_innovation/  
community-safety-well-being-hub](https://edmonton.ca/city_government/initiatives_innovation/community-safety-well-being-hub)



[cswbstrategy@edmonton.ca](mailto:cswbstrategy@edmonton.ca)



[edmonton.ca/safetyandwellbeing](https://edmonton.ca/safetyandwellbeing)

Tell us what's important to you! Our online survey only takes 5 minutes:

## Your CSWB Team

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# CSWB Safety & Well-being



## The CSWB Strategy Vision

*Each person making Edmonton home feels a sense of purpose, safety and stability.*

### In the CSWB Strategy, safety includes:

- Cultural safety: all people feel respected and safe when they interact with systems. Culturally safe services are free of racism and discrimination. People are supported to draw strengths from their identity, culture and community.
- Social and psychological safety: the sense of feeling safe with other people. A socially safe setting is one in which we feel secure and free to be ourselves.
- Physical safety: describes the absence of physical injury or harm.

### In the CSWB Strategy, well-being includes:

- Connection and belonging as described in the City's Well-Being Framework.
- Social Determinants of Health which refer to various factors that contribute to well-being such as education, income and access to health services.

# CSWB Pillars & Outcomes

## ANTI-RACISM

*Policies and structures are anti-racist, reconciliatory and support equity and inclusion. Individuals and communities who have experienced systemic racism and historical traumas are included, valued and respected.*

## WELL-BEING

*Edmontonians have the capacity and opportunity to pursue experiences of connection to self, body, land, arts and culture, community, human development and spirit.*

## RECONCILIATION

*Edmontonians, Indigenous Peoples, and the City have authentic, interconnected relationships that honour, understand, and collaboratively integrate Indigenous experiences, histories, and cultures.*

## SAFE & INCLUSIVE SPACES

*Communities are supported and empowered to lead the cultivation and sustainment of safe, inclusive, vibrant, sustainable and resilient spaces.*

## POVERTY

*Edmontonians have the economic, social and cultural resources to have a quality of life that sustains and facilitates full and meaningful participation in the community.*

## CRIME PREVENTION & CRISIS INTERVENTION

*All people feel safe and secure throughout the city because crime has been reduced through community-collaboration and culturally appropriate approaches.*

## EQUITABLE POLICIES

*People making Edmonton home have enriched experiences through equitable access to programs, services and spaces.*

# CSWB Guiding Principles

**equity based**

**trauma informed**

**community driven**

**evidence based**

**person centred**

# Journey to the CSWB Strategy



# CSWB Implementation Priorities



# Progress on CSWB Funded Initiatives

## 2022 CSWB Grants

**\$1.6M in funding supported 25 projects including:**

- Anti-racist training and resources
- Culturally appropriate supports for ethnocultural communities, immigrants and refugees
- Employment resources and tools
- Supports for houseless youth, persons with disabilities, men and boys, and Muslim youth
- Tools and events to enhance connection and belonging
- Reconciliation and learning about Indigenous cultures
- Hoarding Disorder tools and strategies for helpers

## 2023/24 CSWB Grants

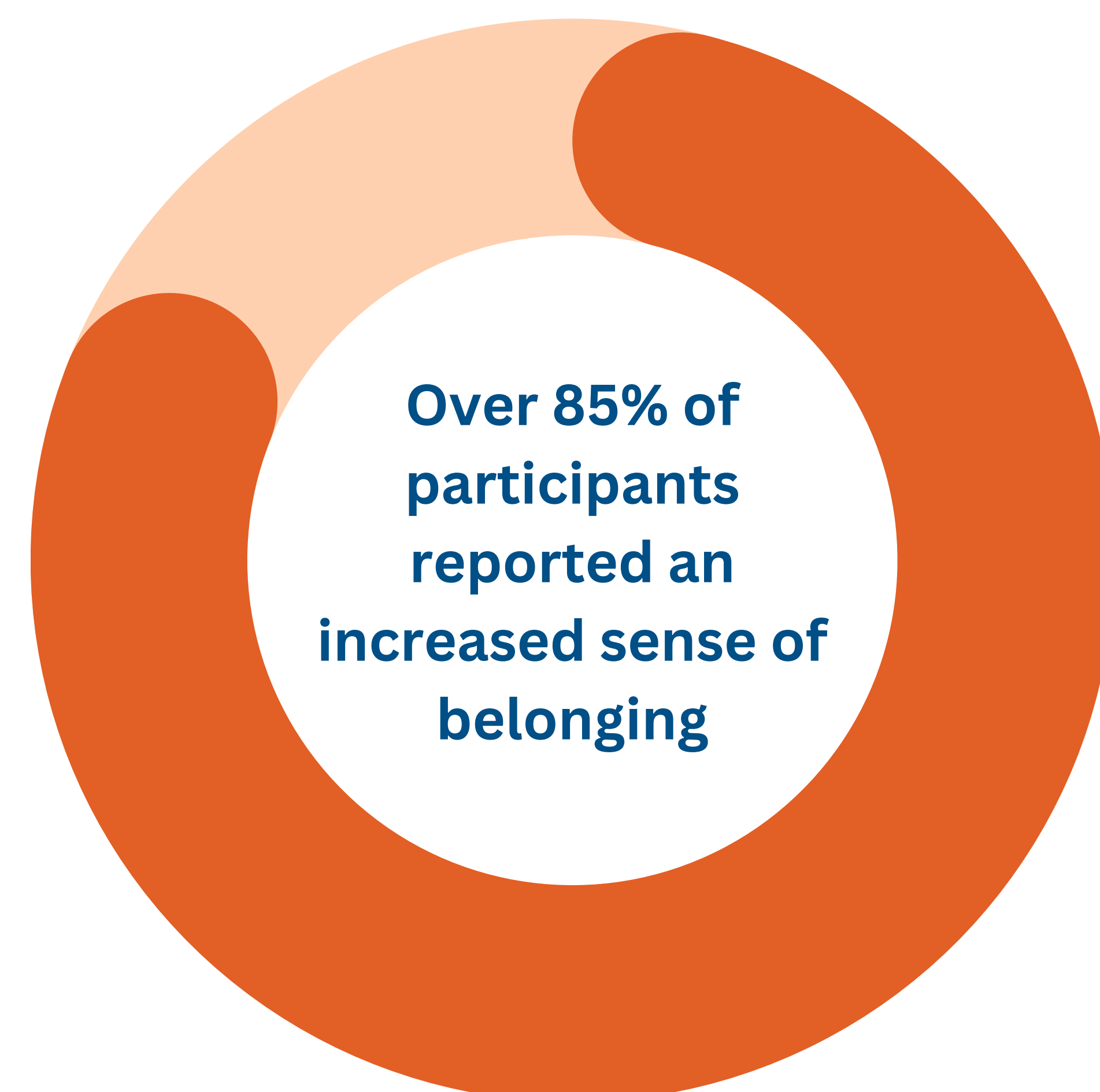
**\$5M in total funding to 27 organizations to support 7 collaboratives and 20 early intervention/intervention programs focused on**

- Mental health, stress management and counselling services for equity-seeking communities
- Opportunities to improve well-being of Black community members and African descendent Canadians
- Indigenous cultural and education programming
- Supports for newcomer youth and youth experiencing risk factors
- Reintegration supports for individuals exiting the criminal justice system
- Supports for individuals experiencing poverty, persons with disabilities and teen parents

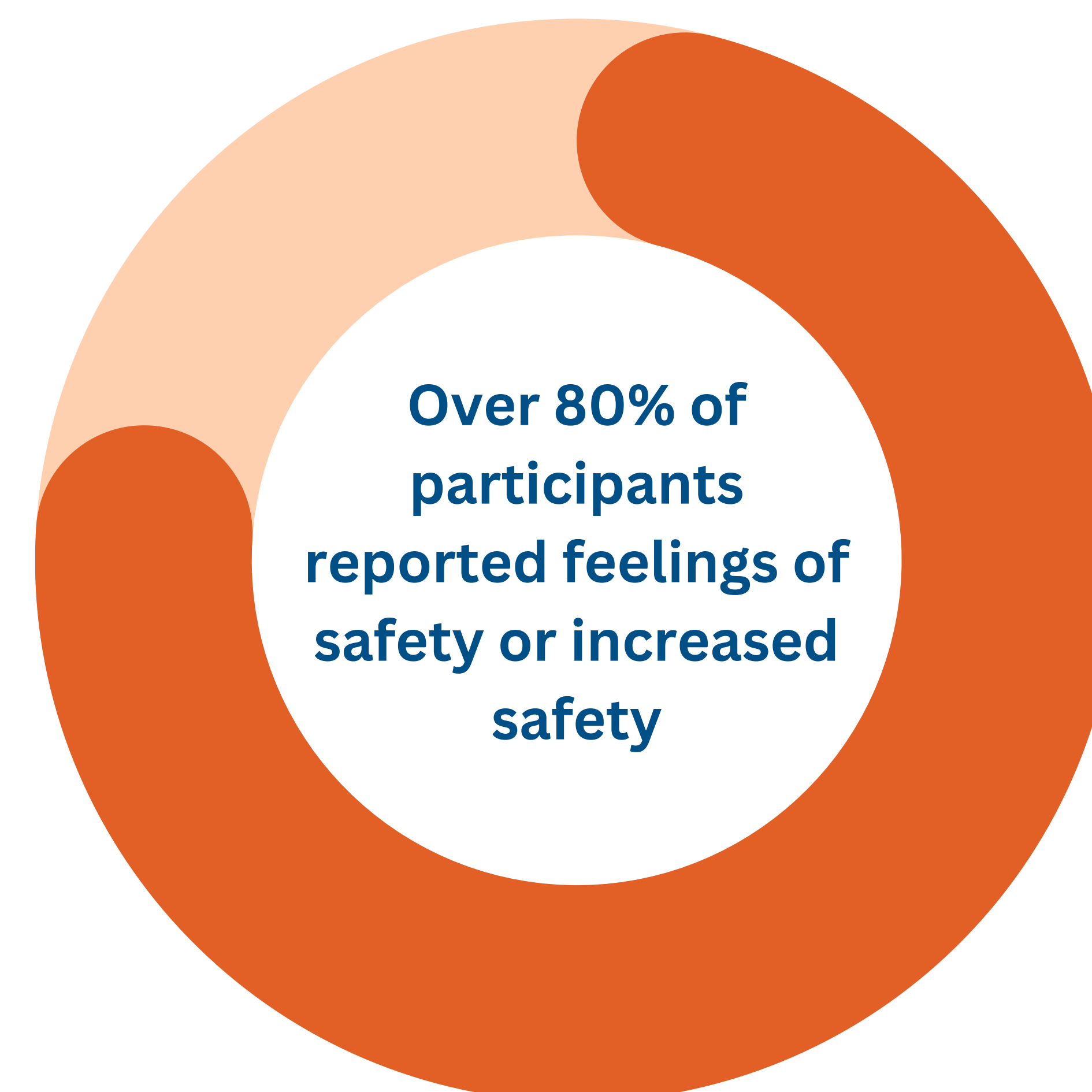
Want to learn more about our progress? Read our Report to Council:



**BELONGING**  
85+ % of participants



**SAFETY**  
80+ % of participants



**EMPLOYMENT**  
60+ % of participants



# CSWB Progress



## We need your input!

Based on the progress so far, what CSWB Strategy priorities or areas should we focus on next?

What needs attention?

What new challenges or opportunities should the City and community partners keep in mind?

### **DID YOU KNOW?**

*Through the CSWB grant program 82+ partners and 8,200+ unique individuals participated in over 22 community events, 25 presentations and 38 workshops/training*



# Data and Evaluation

**Evaluation & Public Reporting:** It is important that we evaluate how the CSWB strategy is progressing and where there are areas for improvement, in order to achieve the ambitious goals that are set out.

We are committed to evaluation and communication with the public and community partners through the following activities:

- **CSWB Evaluation Framework** to evaluate impact and effectiveness of CSWB initiatives, implementation learnings and overall systems level impact
- **CSWB Progress Report** which will be publicly released this fall and outline the impact of funding from 2022 - 2024.
- **Public Dashboard** which is regularly updated to report on relevant data and project updates.
- **Ongoing Reporting** through monthly partner newsletters which feature project updates and CSWB spotlights, gatherings and celebrations for CSWB funding recipients.

Visit our Public  
Dashboard:



# Evaluating CSWB progress: What we've heard

*The first CSWB Strategy progress report is being developed. Here are the key themes we have heard from 2023-24 partner meetings:*

- Enhance communication tactics to increase understanding of the CSWB Strategy.
- As the CSWB Strategy was borne out of community concerns about systemic racism, discrimination and policing, the Strategy should be strengthening its emphasis on those elements moving forward.
- The need for more proactive and root cause-focused action has grown significantly since the creation of the CSWB Strategy in 2022.
- Given that a significant amount of safety and well-being related work is performed by community organizations, CSWB funding should continue to be allocated to community-driven activities.
- \$21 million has been allocated annually for CSWB initiatives, but without an increase to account for inflation or scaling for population growth, there are concerns that the purchasing power of this fund will continue to erode.

# Evaluating CSWB progress: What we've heard



Do the themes we've been hearing resonate for you?

Based on feedback we've heard so far, are there additional ways the City might communicate about the Strategy more effectively?

Is there anything else you would like to note about the Strategy's first two years of implementation?

## **DID YOU KNOW?**

*Your input today will be included in the 2022-24 CSWB Progress Report*

# The Road to the Collaboration Model

## May 2022

- Council approves CSWB Strategy - intention for community- driven implementation

## April 2023

- Initial meeting with invited organizations about collaboration

## June 2023

- Day-long gatherings with system operator organizations to shape community collaboration model (CCM)

## July to Oct 2023

- Check-ins with Community and Public Services Committee and City Council on progress and funding.
- One-on-one organizational meetings to continue to shape collaboration intent, inform CCM, and collaboration principles
- Start-up of monthly newsletter, formalizing CSWB “network partners”

## Nov 2023

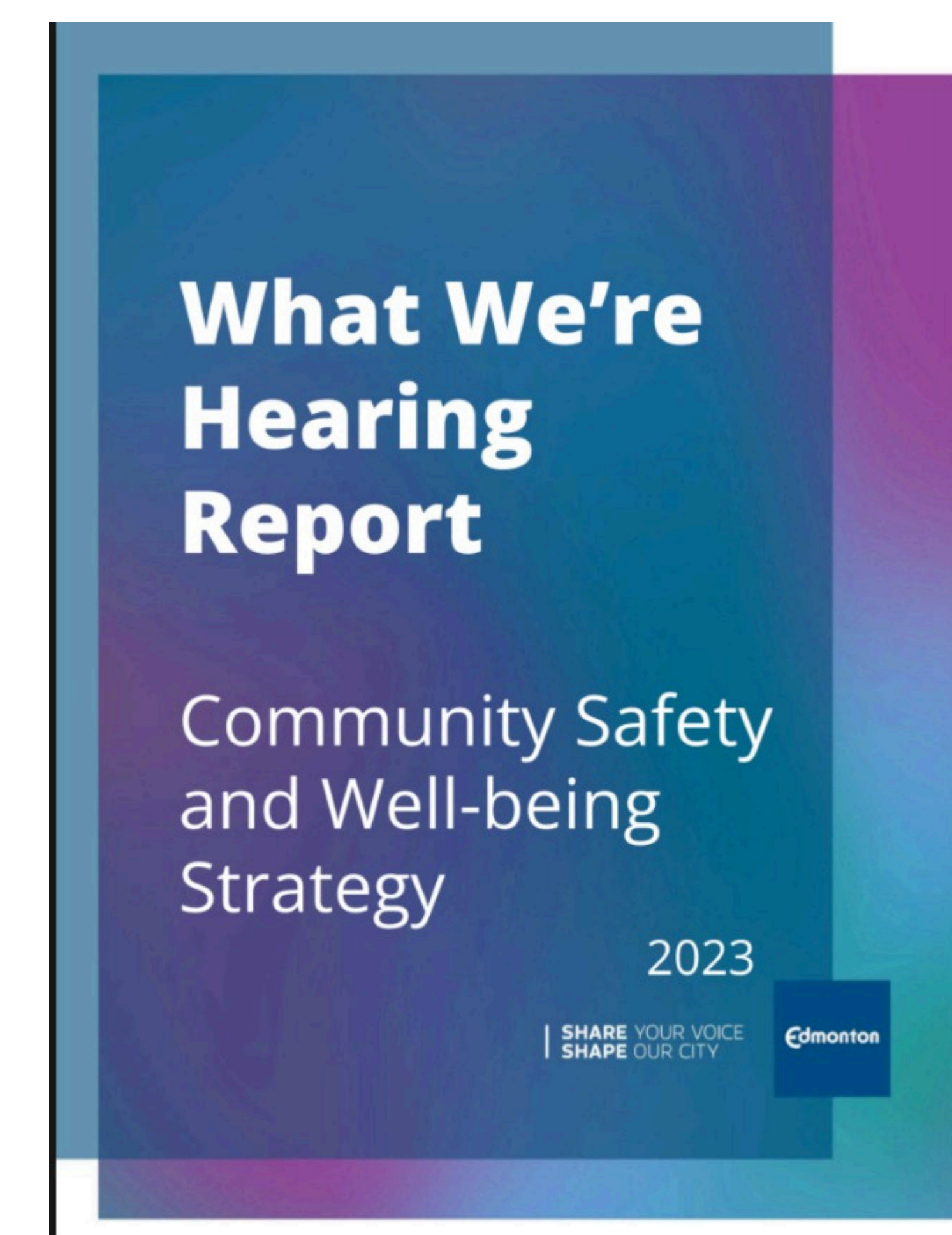
- Workshop on governance and defining the CCM model spaces

## February 2024

- Start of onboarding program for new partners

## Spring 2024

- Working model of CCM and spaces is shared to network partners via the newsletter, in one-on-one meetings, and welcome sessions with new partners
- Intentional outreach plans to welcome partners in Non-profits and Post-secondary Institutions
- “What We’re Hearing Report” 2023 shared with network partners



# Collaboration Principles

## **Community-driven:**

The CCM will reflect CSWB Strategy core principle to be community-driven and City-convened.

## **Built on existing collaborations:**

CCM builds on collaborations that have been occurring for many years; it is not intended to replace or disrupt collaborations, programs and activities.

## **Trust:**

Collaborating requires time and relationship-building; collaboration will advance at the speed of trust.

## **Commitment to reconciliation:**

Collaboration and relationship building will be done in a manner that lives up to the spirit and intent of the City's Indigenous Framework.

## **Collective impact is the goal:**

Individuals and organizations from different sectors and spheres can work together to achieve shared priorities.

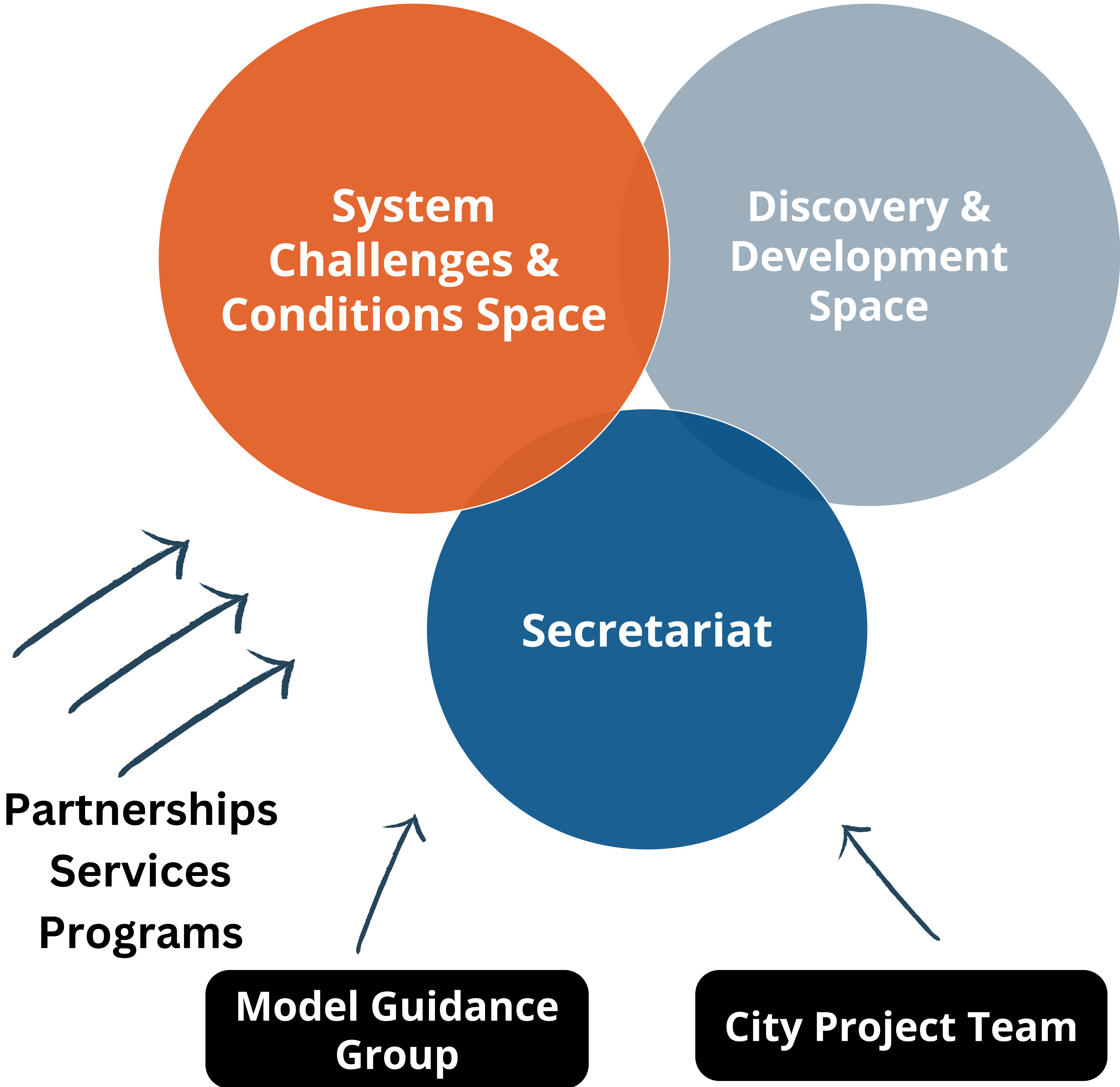
## **Open invitation:**

CCM will invite participation based on interest, striving to eliminate barriers to participation related to individual or organisational reputation, size, and privilege.

## **Experience and knowledge:**

Participation is based on knowledge and experience, including lived and living experience, and the interest of organizations and individuals to participate and trust in the common desire to work towards the CSWB Strategy vision.

# Our Community Collaboration Model (CCM)



**System Challenges & Conditions**  
 Amplifying efforts that are shifting the conditions that perpetuate safety and well-being challenges and inequities in Edmonton. Connecting strategic initiatives and collaborative tables already working on systems change and considering cross-sector challenges related to data, evaluation, funding and other systemic barriers.

**Discovery & Development**  
 Collaborating with others and convening inclusive spaces across sectors, with a focus on learning that leads to action and systems change. A focus on innovation and problem-solving that reflects emerging needs from the CSWB ecosystem, including individuals and organizations with lived and/or living experience.

**Secretariat**  
 The City of Edmonton acts as backbone to CCM functions. The Secretariat supports connection between partnerships, activities and sectors. The City helps to share information, convene, coordinate and translate. Working with community partners can help to ensure collaboration activities are working well.

**Partnerships, Services, Programs**  
 Organizations and collaborative tables are active in various partnerships, service design and program delivery to address priorities and needs across the CSWB Pillars. The CCM can help connect across and amplify ongoing and critical efforts.

# What We've Heard About Collaborating



Please place a dot in the boxes that are important to you!

## Helping to influence priorities & set the direction

- “Respecting expertise and mandates (if somebody else already does it well, work with them).” -2023 Gathering Participant

## Honouring community experience & expertise

- “‘True partnership’ - decision making together.” -2023 Gathering Participant

## Capacity Building

- “Offer free capacity/collaboration building opportunities ex motivational interviewing, measurement, mentoring, capacity around data.” -2023 Gathering participant

## Sharing the work

- “Doing with! - Community needs to work in government and governments need to work with community - Integration among these pieces. Can't expect institutions to solve community problems.” -2023 Gathering participant

# What's Next for Collaborating

The City will continue to collaborate through the Community Collaboration Model (CCM), in the role of the Secretariat.

Share more ways you would like to participate in Collaboration and the CCM.





# CSWB Funded Initiatives

## Anti-Racism Pillar

- Anti-Racism Grant (2021 - 2026)
- Anti-Racism Strategy (2022)

## Well-Being Pillar

- Edmonton's Strategy for Community Mental Health and Suicide Prevention (ongoing)
- Municipal Drug Poisoning (ongoing)
- Subsidies for Kids Kottage (2023 - 2026)
- Overdose Prevention and Response Team (2024)
- Community Safety and Well-Being Prevention Funding (2023)
- Community Investment Operating Grant (CIOG) (2021 - 2022)
- EPL - Sing, Sign, Laugh and Learn Program (2022)

## Reconciliation Pillar

- Indigenous Framework Implementation (ongoing)
- Missing and Murdered Indigenous Relatives Action Plan (ongoing)
- Operating Grant for Indigenous-led Organizations (ongoing)
- Funding for kihcihkaw askî (ongoing)
- Truth and Reconciliation Commission Municipal Response Plan (ongoing)

## Safe and Inclusive Spaces Pillar

- REACH Edmonton 24/7 Crisis Diversion (ongoing)
- Problem Properties Initiative (ongoing)
- REACH Neighbourhood Organizing Initiative (2023 - 2026)
- Transit Safety (2022 - 2024)
- Community Property Safety Team (2022)
- Women's Shelters (2022)

# CSWB Funded Initiatives

## Poverty Pillar

- Indigenous Led Encampment Response (ongoing)
- Extreme Weather Response (ongoing)
- EndPovertyEdmonton (ongoing)
- Encampment and Unsheltered Homelessness Response (ongoing)
- Bissell Building Costs (ongoing)
- C5 North East Community Hub (2023 - 2026)
- Mayor's Task Force on Housing & Homelessness (2024)
- Indigenous Led Shelter (2022)
- Bridge Healing (2022)
- Edmonton Community Development Company (2022)

## Crime Prevention and Crisis Intervention Pillar

- Integrated Call Evaluation & Dispatch Centre (ongoing)
- Healthy Streets Operation Centre (2023 - 2024)

## Equitable Policies, Procedures and Guidelines Pillar

- Community Safety Peace Officer Training and Professional Standards Centre Of Excellence (ongoing)
- Indigenous Framework Implementation (ongoing)
- RECOVER (2022 - 2024)