



### Door & Showtimes

Friday, August 23, 2024 and Sunday August 25, 2024

Gates open: 4:00pm

Show begins: 6:00pm

*\*\*All times are subject to change\*\**

Friday: Pantera, Mammoth WVH

Saturday: Five Finger Death Punch, Ice Nine Kills

Arrive early. [Clear bag policy.](#)

No parking at Commonwealth Stadium. Park N Ride service, LRT, and RideShare available [www.takeets.com](http://www.takeets.com)

Rain or Shine! Be prepared for the weather.

**Venue Location** - [Commonwealth Stadium](#) is an outdoor venue located at 11000 Stadium Road NW, Edmonton, Alberta. Commonwealth Community Recreation Centre will be closed August 23, 24, 25th. Arrive early to ensure a smooth entry through security screening into the Stadium.

**Weather Policy - Be prepared!** - The event will continue rain or shine, inclement weather could cause delays. Small pocket-sized and collapsible umbrellas without a point are permitted in the venue. Large umbrellas are prohibited and will not be allowed in the Stadium.

**Do not bring bags! Commonwealth Stadium and METALLICA M72 WORLD TOUR strongly encourage fans not to bring bags to the concert.** There is a mandatory [Clear Bag Policy](#) Permitted bags are clear plastic, vinyl, or PVC AND do not exceed 12" x 12" x 6". Small clutch bags, cannot exceed 4.5" x 6.5" in size, can be taken into the Stadium along with one of the clear plastic bags. All bags are subject to inspection upon entry. Exceptions to this policy will be made for medically necessary items after proper inspection.

**What are the Security Screening measures?** To ensure a safe environment for the public, all fans, guests, employees, and contractors entering Commonwealth Stadium are subject to the search and screening protocols that are in place. Commonwealth Stadium works to ensure everyone can enjoy events in a safe and secure environment. Please cooperate fully with Stadium staff to ensure a smooth entry.

**Mobile Ticketing at Commonwealth Stadium** Mobile tickets will be required for this concert. Please ensure that you have properly loaded your tickets in your Ticketmaster app or have saved them in your wallet on your cell phone. A valid ticket is required for entry. Entry will not be granted with the presentation of only a ticket confirmation.

**Where are the Box Office locations?** Ticket assistance is provided at box office locations Gate 2, 6, 9, 13. Ticketmaster Box Offices at Gates 2 & 13 will open at noon. Gates 6 and 9 will open at 4:00pm. Will Call tickets can be picked up at Gate 13 starting at noon. All guests will be required to show a confirmation number, photo ID, and the credit card used to purchase the tickets. Every guest will need a ticket.

**Where are the Guest Services at Commonwealth Stadium?**

Guest Service Attendants will be located outside and inside the Stadium at all Gates. Ticketing issues can be addressed to Ticketmaster at the Commonwealth Stadium Box Office at Gates 2 & 13 which will open at 12:00pm on show day, and then the Gates 6 & 9 Box Offices will open at 4:00pm. All other customer service concerns can be directed to Stadium staff.

**Where are the Gate entrances?** Please arrive early and locate your seat! Stadium Gates will open at 4:00pm. There is a NO RE-ENTRY policy in effect for this event. Please choose a gate that is close to your seating area as it will reduce congestion at the gates and increase your guest experience. East side gates are VERY busy due to its proximity to the LRT and Park and Ride bus drop-off. Please consider walking to the West Side gates. West Side - Gates 2 and 6. East Side - Gates 9, 10, 11 (Accessible Elevator), 12 & 13

**Where are the Accessible Entrances?** Accessible entrances located at Gates 2, 6 and 9. If you require elevator access, please use Gate 11. The elevator is exclusively for ticket-holders with accessibility requirements. **The floor seating at Commonwealth Stadium is NOT accessible for anyone with reduced mobility as the only access to the floor is by using the stairs. There will be no wheelchair access to the floor.**

**How do I get the Stadium Floor Access points?** Enter through any Stadium main entrance gates. Floor Access is via the North end staircases at Sections FF, GG, HH, JJ, KK, LL, MM, and at West Sections B, C, G, H, I, J, K, and at the East Sections O, P, Q, R, S, T, U, V, W, X, RR. Wristbands will be issued and required to be visible while on the floor. **Please note that floor seating is not accessible and the only access to the floor is by using the stairs. There is no wheelchair seating on the floor.**

**How do I get to the Stadium?** There is NO parking on-site at Commonwealth Stadium or in the neighbourhood that surrounds the Stadium. Public transportation is strongly encouraged. A Residential Parking ban will be in place during all Stadium events. Parking restrictions will be in-effect in the neighbourhoods that surround Commonwealth Stadium. Only residents with valid permits will be permitted to park in these areas. Vehicles in violation of the residential parking restrictions will be tagged, ticketed and towed to a vehicle impound lot. Please be courteous and respect the neighborhoods that surround Commonwealth Stadium. "Be a good fan, Be a good neighbor."

**What are the Parking Restrictions around the Stadium?** Parking is restricted on all signed residential streets 2 hours before the event starts until the event ends. Any vehicle not displaying a valid residential parking permit will be tagged, ticketed, and towed at the owner's expense to a vehicle impound lot. The fine and towing charges will need to be paid to reclaim your vehicle. Please Note: Parking is also restricted around Commonwealth Stadium and the LRT Station. Signs are posted at these locations.

**Where do I park for Accessible Parking access?** There are 44 accessible parking stalls that are available around Commonwealth Stadium for accessible parking with a valid disabled parking permit. Parking lot A (entrance at 112 Ave & 90 St) 17 parking spaces, Lot B (west side) there are 6 parking spaces, Please arrive early as parking spaces are first come first served. There is also accessible parking available at the North LRT Lot (east side of the Stadium) at Stadium Road and 112 Ave for vehicles with valid disabled parking passes.

**Where is the Accessible Drop off Location?** There is a dedicated Commonwealth Stadium accessible drop-off located at Gate 6 on 112 Avenue and 90 St.

**How do we get to the Stadium? Edmonton Transit Service (ETS) Park & Ride buses** start at 3:30 p.m. on August 23 and 25 and run approximately every five minutes until the concerts begin. After the concert Park & Ride buses will run every five minutes until the stadium is clear. Regular fares apply for Park & Ride buses, regular bus routes and Capital/Metro/Valley Line Southeast LRT service. **Park & Ride buses will run from the following lots:** [edmonton.ca/ETSevents](http://edmonton.ca/ETSevents)

- Eaux Claires Lot (97 Street and 157 Avenue)
- Lewis Farms (1021 Webber Greens Drive) - Arrive early as this location has limited parking spots due to Valley Line West LRT construction
- NAIT Lots A/B and D (109 Street and 118 Avenue) - parking is \$6 at these lots.
- Nakî Transit Centre (15520 Campbell Road)

**LRT Service and Bus Routes** Concert goers can take the Capital Line train to Stadium Station. Parking is available at Clareview and Belvedere Stations. Those riding Valley Line Southeast can park at Davies Transit Centre, take the train to Churchill Station and transfer to a Capital Line train.

**ETS SHUTTLE from Churchill Station** every five to 10 minutes taking concert goers directly to Commonwealth Stadium, Gate 13. The shuttle stop will be located at 100 Street NB and 102 Avenue and will run after the concerts. Bus routes 2, 3 and 101 will stop near Commonwealth Stadium on 86 Street/112 Avenue.

**Do I have to buy a transit fare?** To help ensure a smooth journey and to avoid lines on-site, we recommend purchasing fare products, or having the exact cash fare ready (\$3.50 per trip), for both ways. Be advised all riders must have valid fare before entering proof of payment areas. Riders can access the best fare rate through the [Arc card](#) (\$2.75 a trip). Once an Arc card is purchased and loaded with funds, it can be tapped on/off the bus or train when traveling and riders can keep their Arc card for future use.

Arc tickets (\$3.50 per trip) can be purchased in advance at any LRT station, and Nakî Transit Centre, using debit or credit. Arc tickets are activated when tapping an Arc validator for a trip. Other ETS fare products are also available at sales outlets. For more information about where to buy fare products visit [edmonton.ca/ETSwheretobuy](http://edmonton.ca/ETSwheretobuy).

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### **Will there be Bicycle Parking and Bike Valet service?**

Bicycle racks are available outside Gates 6, 9, & 13. Bike Valet service will be available at the North East Corner gate of Clarke Stadium on special event days.

### **What about Taxi stand / RideShare drop off and pick ups?**

There is a taxi stand for Commonwealth Stadium events located on 86 Street and 112 Avenue.

### **Where is the Stadium Drop Off / Pick Up Area - Ride Share drop off/pick up?**

There is a dedicated Stadium drop off and pick up area, located on the curb lane of 112 Avenue eastbound at 90 Street.

**I'm taking a Charter Bus Service. Where do the Charter buses park?**

There is dedicated Charter Bus service parking on 112 Avenue, between 95 Street and Stadium Road. There is a dedicated drop off and pick up location for additional charter service bus parking.

**Will Stadium Road be closed?**

Stadium Road will be closed to vehicle traffic starting at 4:00pm and will re-open at approx. 11:30pm.

**What Food and Beverage Service will be available at the Stadium?**

Outside food and beverage will not be permitted. A wide range of food and beverage options are available for purchase once inside the stadium. Permanent concession stands accept debit, credit or cash. Food service at Floor Level will accept cash and credit / debit cards.

**What are the Alcohol Service regulations?**

All guests who appear under the age of 25 will be required to show valid government-issued ID to purchase alcohol. Guests serving alcohol to minors will be subject to arrest. Alcohol may not be brought into the stadium. Guests attempting to bring alcohol into the stadium will be denied entry or removed. Any guest that is denied entry or removed for any violation of facility rules will not be issued a refund.

**Where are the Concert Merchandise Locations? 10 various locations**

Outside the Stadium Located at Gate 6 (northwest) and Gate 9 (northeast), and will open at 2:00pm and will remain open until approx 11:30pm.

Inside the Stadium - Merchandise booths inside the stadium will open when gates open at 4:00pm and will remain open after the end of the concert in select locations on the north concourse, south concourse, and on the floor.

**Where are the smoking locations during the show?**

Smoking is prohibited on stadium property, including vaping, and cannabis. There is a designated fenced smoking area outside of Gate 7 and Gate 8 which is located at the north end of the Stadium beside the video board. There are also extra washroom facilities in this location.

**Where are the Washrooms located inside the Stadium?**

Washrooms are located throughout the concourse and East and West Concession areas. Additional portable washroom facilities will be available in the floor seating areas, in the north end fenced area outside Gate 7 and Gate 8 as well as the extended concourse outside gate 2. If you require assistance with locating washroom facilities or other services, please ask one of the Stadium staff to assist you.

**Will there be ATMs at the Stadium?**

For your convenience, there are ATMs located throughout the East and West concourse and floor area of the Stadium.

**Is there a Lost and Found?**

All lost and found items will be taken to the reception counter of Commonwealth Community Recreation Centre after the event. For questions about lost items during the concert, please ask any Commonwealth Stadium staff member. To contact the reception counter, please phone 311.

**What is the Camera Policy?**

Guests may use personal cameras and cell phones to take photos within the venue; however, cameras with any size of detachable lens will not be permitted on-site. Video cameras or video recording devices are not

permitted at the show. To avoid distracting the artist and your fellow guests, please refrain from using flash photography at any point during the performance.

### **What are the Prohibited Items?**

Please be aware that clear bags will be subject to inspection upon entry. Individuals may be subject to search prior to entry into Commonwealth Stadium.

**PROHIBITED AND RESTRICTED ITEMS INCLUDE BUT ARE NOT LIMITED TO:** Persons possessing any of these prohibited or restricted items may be denied entry or subject to removal. Persons denied entry or removed for any violation of facility rules will not be issued a refund. Due to these safety procedures, we strongly recommend early arrival to the concert.

- Aerosol cans (hairspray, mace, pepper spray, etc.)
- Animals (except certified service animals to aid guests with disabilities)
- Backpacks, luggage, grocery & paper bags, duffle bags, large bags, large purses, or large camera cases - Clear bag policy in effect
- Balloons (air or helium)
- Balls (beach balls, footballs, etc.)
- Banners or large flags
- Cameras larger than 200mm or with detachable lenses
- Decals, stickers, confetti, or glitter
- Drones and remote-controlled aircraft
- Electronic equipment including laptop computers, video recorders, tripods, & wearable video cameras, including GoPros.
- Fireworks
- Food, beverages, or liquids (cans, bottles, boxes, flasks, etc.)
- Illegal substances
- Knives, pocket knives, box cutters, scissors, etc.
- Laser pointers
- Markers (permanent) and paint
- Noisemaking devices (bells, horns, kazoos, whistles, etc.)
- Objects can be used as missiles or projectiles (sticks, bats, clubs, Frisbees, etc.)
- Offensive or profane messages or images on signs and clothing. Must comply with standards of taste and decency
- Seat cushions with pockets or could be used as a bag
- Selfie sticks
- Strollers and infant car seats or carriers
- Umbrellas (large size or with a point)
- Weapons

No weapons are allowed in the Stadium. Possession of a firearm or any other weapon is strictly forbidden. Possession of such a weapon will result in immediate confiscation, ejection, and possible arrest. Only sworn-on-duty law enforcement officers acting in their official capacity working at the Venue can carry a weapon.

### **Can I bring my personal camera to the concert?**

Yes, personal cameras are permitted. No flash photography. Go-Pro, SLRs with lens, and video recording devices are not permitted.

**Will there be pyrotechnics at the show?**

There will be pyrotechnics used during the performance. There may also be strobe lighting used during the performance.

**Can I get a refund if I can't make it to the show?**

There are no refunds as the show will go rain or shine. All ticket sales are final, as per the tour requirements (refunds only if show is canceled or rescheduled).

**What happens if I've lost my ticket?**

Please contact [ticketmaster.ca](http://ticketmaster.ca)

**Is the concert open to all ages?** Yes.

**Does my child need a ticket to get in?**

Children 2 and under do not require a purchased ticket to enter the Stadium.