



# Welcome to our Nature Centre

The John Janzen Nature Centre invites visitors of all ages to have fun while learning about the importance of Edmonton's natural spaces. We hope to inspire you and your students to learn about the wonders of nature! This outline is intended to provide you with all the details you will need to have a successful program.

Our field trips are designed to complement the Alberta curriculum. If you have questions about specific program objectives please visit our school program website:

[https://www.edmonton.ca/attractions\\_events/john\\_janzen\\_nature\\_centre/school-programs](https://www.edmonton.ca/attractions_events/john_janzen_nature_centre/school-programs)

**Program Length:** varies depending on the program (see link above for options).

**Group Sizes:** up to 30 children per program, plus adult supervisors at the following ratios:

**Supervisor Ratios:**

- Preschool: 1 adult per 3 children
- Grades K-6: 1 adult per 5 children
- Grades 7-12: 1 adult per 10 children

**If you need to CHANGE or CANCEL your booking, email [artsattractionsbookings@edmonton.ca](mailto:artsattractionsbookings@edmonton.ca)**

**Arrival:** Your program leader will meet you approximately 15 minutes prior to your program start time at our large parking lot sign. If you are visiting the site prior to your program start time, please check in at the front desk inside the centre.

**Code of Conduct at the Nature Centre**

- Be respectful, responsible, and safe.
- Help preserve our site and local wild nature by not picking flowers or leaves.
- Use the garbage cans for litter.
- Stay on the trails during nature walks.
- Children must remain with school supervisors at all times.
- Obey boundaries set up by leaders during activities.

**Lunch and Break Spaces:** Outdoor picnic tables are available on a first-come-first served basis. Please note they are shared in the public-use space. We often rent out our classrooms for a break space but we cannot guarantee availability. Please ask the bookings team about rental space add-ons when you book your program.

**Tegler Discovery Zone:** The Tegler Discovery Zone is our nature-themed indoor playground designed for children 10 and under. Admission is not automatically included with a program booking. If you want to visit the play area, please ask the bookings team about the "Tegler Program" or an add-on option. **Note that socks are required in the Tegler Discovery Zone and can be purchased at the front desk if needed.**

*No food or drink is allowed inside our play area.*





# Frequently Asked Questions



## **Is the facility inclusive ?**

We welcome people of all abilities and we are committed to inclusion in our programs. Please indicate what accommodations might be required to ensure a positive and fun experience. Individuals who require additional assistance are welcome to bring an aide at no extra cost. Let our bookings team know how we can help you!

## **We are late! What do we do?**

Please email [attractionsexperiences@edmonton.ca](mailto:attractionsexperiences@edmonton.ca) to let us know that you will be late. Your program will start when you arrive at the John Janzen Nature Centre, and will end at the scheduled end time indicated in your booking confirmation email. We will do our best to make the most of your time in these situations!

## **Our school bus is picking us up before the program ends, what can be done?**

We can accommodate shortened programs or try to change your start time. Please let our bookings team know at [artsattractionsbookings@edmonton.ca](mailto:artsattractionsbookings@edmonton.ca) in advance so we can see what's possible and plan ahead!

## **Should I bring name tags?**

Name tags can help our program leaders build rapport with your group but are not mandatory.

## **It is snowing/raining out, do we still go outside?**

We want to inspire children to enjoy nature in all types of weather. Ensure your group is properly prepared for rain or shine! This includes the need for sunblock, water bottles, rain gear, snow gear, etc. For dangerous conditions, we can come indoors for safety (lightning storms & extreme cold weather) and do our best to still run the program.

## **The weather is too extreme for us to come, we need to cancel, what do we do?**

If you need to cancel your program the day of your booking due to extreme weather, please contact the us at [attractionsexperiences@edmonton.ca](mailto:attractionsexperiences@edmonton.ca). If you need to cancel for other reasons, cancellation fees may apply.

## **Is there storage for personal items?**

We have ample coat hooks for coats and bags. If you have other things to store like totes with food for a snack break, please let your program leader know and we'll try to find a spot for your things!

## **Is admission to the Tegler Discovery Zone included?**

No, admission to the Tegler Discovery Zone is not included in the cost of a program. If you would like your group (ages 10 and under) to visit the play area, please ask the bookings team about adding on Tegler time to your program – subject to space and time availability. There is also a Choose Your Own Adventure program that includes 30 minutes of time in the Tegler Discovery Zone. Talk to the bookings team for more information.

## **I have a question about program content, or arrange a program adjustment, or have questions about the facility...**

Please email us at [artsattractionsbookings@edmonton.ca](mailto:artsattractionsbookings@edmonton.ca) with your questions!

*We appreciate your interest in our facility and cannot wait to meet you and your group!*