

# Welcome to the Muttart Conservatory

We are excited to share the beauty and wonder of the pyramids with you and your group! Before your visit, we'd like to provide you with additional information to help you prepare for your experience.

**Length and programming:** Your group will take part in an interpreter-led (120 minutes depending on program) experience at Muttart which includes a planting activity. There is quite a bit of walking and temperatures vary between pyramids.

**Snack Breaks:** Email [attractionsexperiences@edmonton.ca](mailto:attractionsexperiences@edmonton.ca) if you would like a snack break incorporated into your program

**Location:** Muttart Conservatory, 9626 96A Street NW

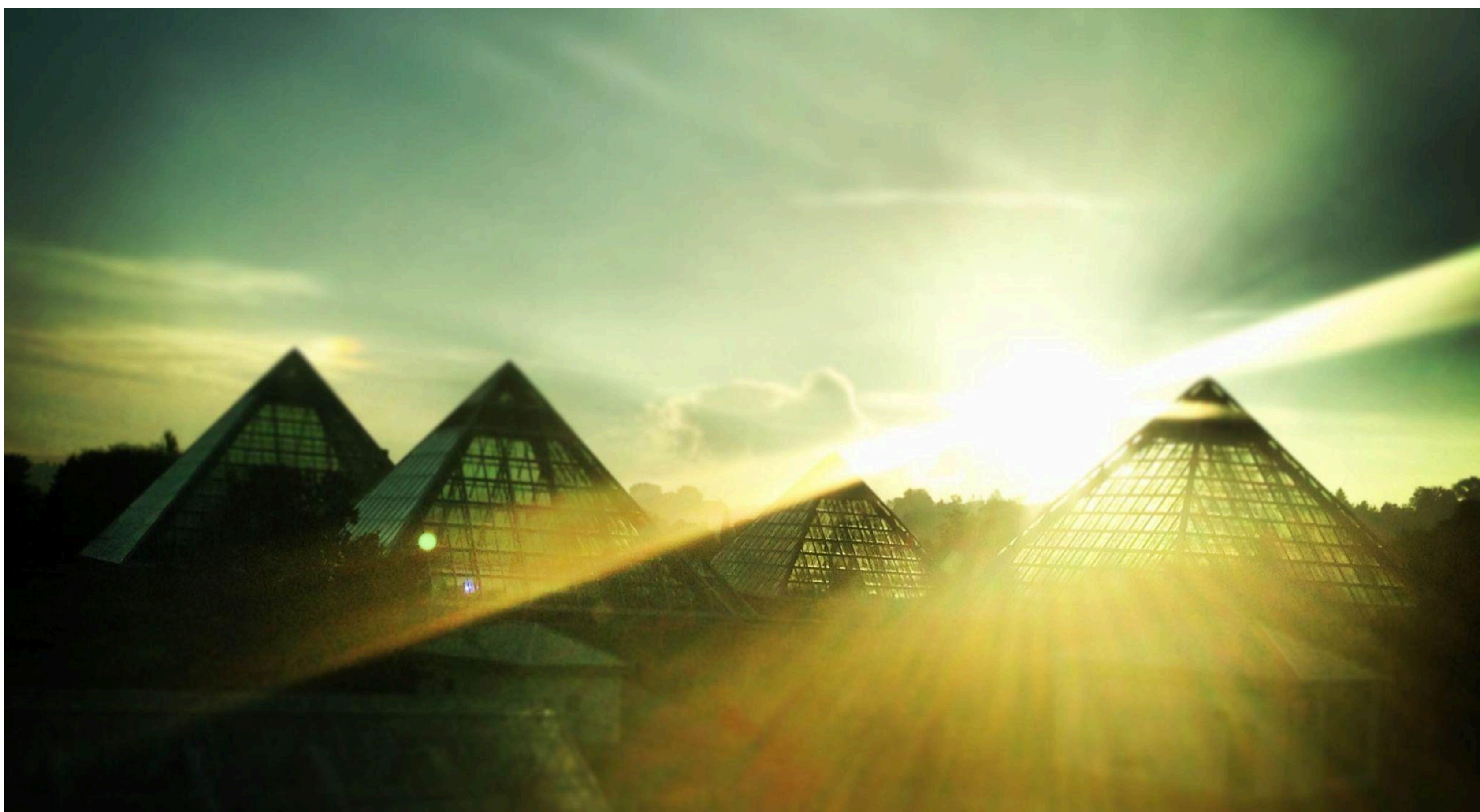
**Group Size:** up to 30 children, up to 40 people including supervisors

**Supervisor Ratios:** Preschool: 1 adult per 3 children, Grades K-6: 1 adult per 5 children, Grades 7-12: 1 adult per 10 children

**If you need to CHANGE or CANCEL your booking, email [artsattractionsbookings@edmonton.ca](mailto:artsattractionsbookings@edmonton.ca)**

**Arrival:** Your program leader will meet you at the entrance gate a few minutes before your program. Our facility does not open to the public until 10 a.m. - if your program begins earlier than 10 a.m., the gate will be closed upon your arrival. Please do not be alarmed, your program leader will let you in! If you plan to arrive early or stay late after your program, please let us know at [artsattractionsbookings@edmonton.ca](mailto:artsattractionsbookings@edmonton.ca) so we can anticipate groups and provide you with some activities to do around the site. We do not recommend exploring the pyramids before your program as we have found it can affect engagement in the program when children have already seen the plants.





### **Code of Conduct for the Muttart Conservatory**

The Muttart Conservatory is a living museum. To ensure visitor safety and to respect other visitors, we ask that all program participants:

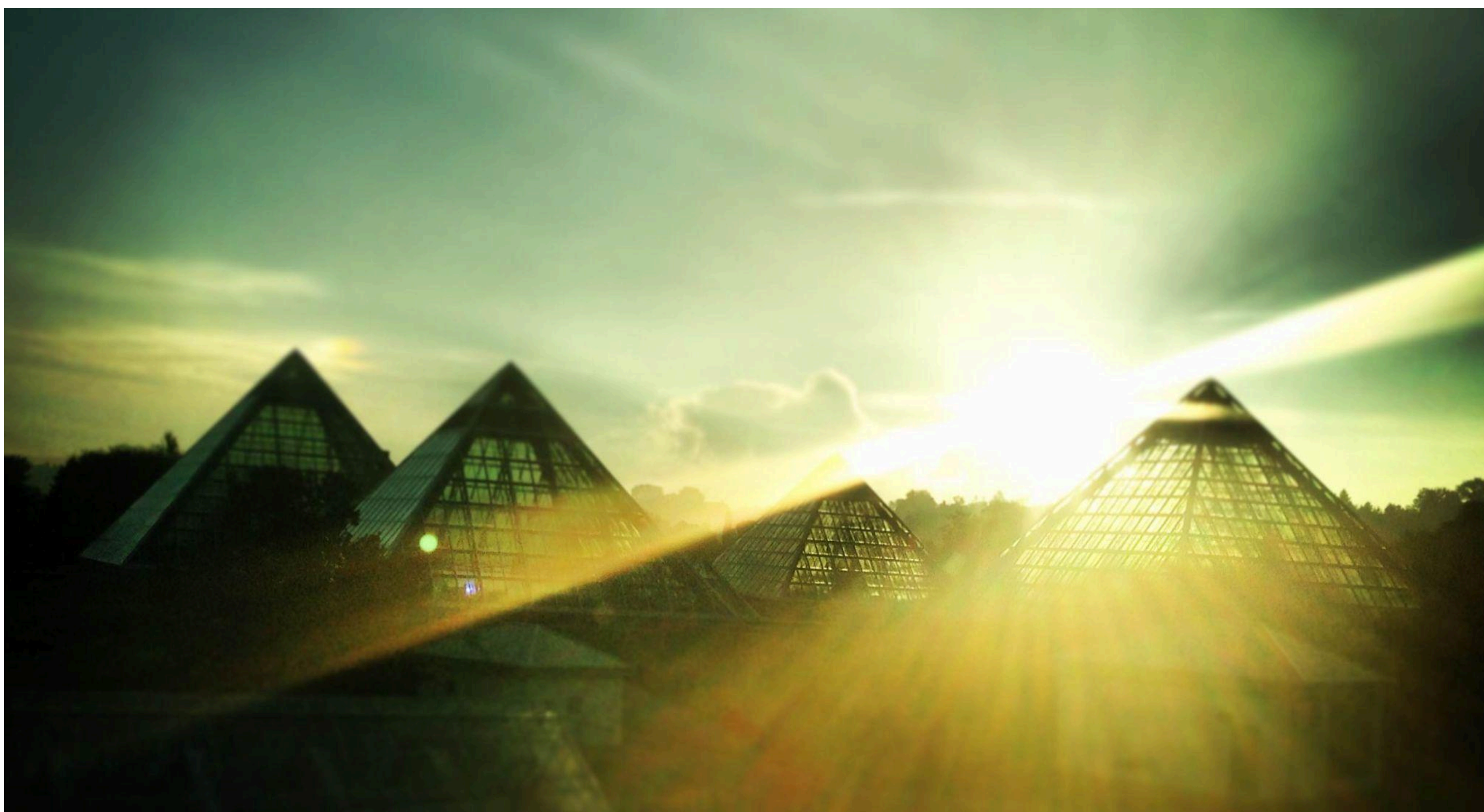
- Stay on the paths in the pyramids
- Not climb on rocks, ledges, etc.
- Use quieter indoor voices
- Only touch what your program leader says is safe to touch
- Do not pick any leaves, flowers, or fruit
- Do not bring any food or drink into the pyramids
- Be respectful of staff and other visitors

If program participants are unable to follow the code of conduct guidelines, either during or before/after the program, staff have the discretion to ask that they sit out activities or leave the facility.

**Lunch & Break Spaces:** The Muttart Conservatory does not have any indoor space for schools and groups to have lunch, other than rooms for rental. If you would like to inquire about a room rental, please contact [artsattractionsbookings@edmonton.ca](mailto:artsattractionsbookings@edmonton.ca). There are plenty of outdoor spaces available that are first come first served.

## **Frequently Asked Questions**





### **What can be done for inclusion and special needs?**

As long as we know in advance, we can make accommodations and have tools and spaces available for many learning, physical, medical, or behavioural needs. If you would like an inclusion adjustment to your program please email our Program Team at [attractionsexperiences@edmonton.ca](mailto:attractionsexperiences@edmonton.ca).

### **How do I get the plants from the planting activity back to school?**

Each participant will be potting a small plant seedling to take home during the program. Please bring a container or two such as a plastic tote or a cardboard box to transport your plants back to school. In winter we recommend a box with a lid, along with newspaper or a towel to use as insulation against cold temperatures. Bring one container for every 15 participants.

### **We are late! What do I do?**

Please reach out to our Program Team at [attractionsexperiences@edmonton.ca](mailto:attractionsexperiences@edmonton.ca) to let us know, if possible. Your program will start when you arrive at the Muttart Conservatory, and will end at the scheduled end time indicated on your booking confirmation sheet. Your program leader will do their best to deliver the program with the remaining time.

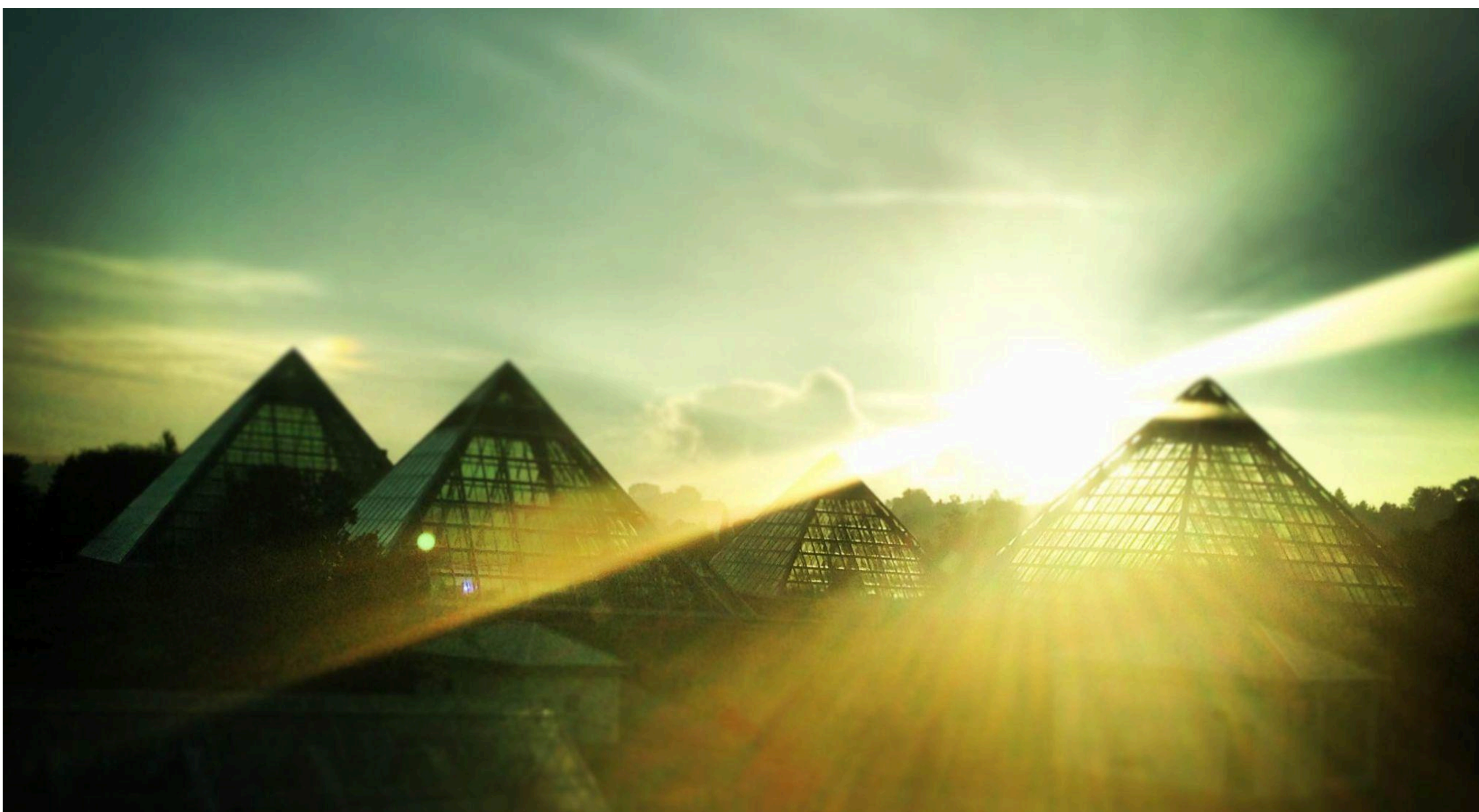
### **My bus is coming before the program ends, what can be done?**

We are happy to accommodate shortened programs, please let our Bookings Team know at [artsattractionsbookings@edmonton.ca](mailto:artsattractionsbookings@edmonton.ca) in advance so we can plan ahead for the modification.

### **Should I bring name tags?**

Name tags can help our program leaders create a rapport with your group and make the program a more personal experience for the children.





**I have a question or concern about program content, need to arrange a program adjustment, or have questions about the facility...**

Please email the Bookings Team at [artsattractionsbookings@edmonton.ca](mailto:artsattractionsbookings@edmonton.ca).