Waste Services Branch

May 2024 Employee Check-in

Summary Report

The City of Edmonton checks in with employees two times a year.

In **May 2024**, 11 questions were asked to all City of Edmonton employees to see how employees are doing in regards to the six positive employee experience dimensions listed below.

342 of **605** Waste Services employees responded (**57%**).

Meaningful Work	**Growth Opportunities**	**Supportive Environment**	**Wellness**	**Trust in Leadership**	**Empowered Employees**
I feel connected to the City's Vision through purposeful work	I am supported to develop my skills and accomplish my career goals	I feel respected and recognized for my unique contributions	I feel safe and secure and am supported to achieve wellness	I observe leaders listening, communicating transparently, and inspiring	I share my thoughts on how to improve and support improvement

Survey results are always available online at edmonton.ca.
Curious about how Glint surveys are scored? Click here.

Survey Topics

1.	How happy are you working at the City of Edmonton?
2.	I would recommend the City of Edmonton as a great place to work.
3.	How are you doing?
4.	I feel safe at my workplace.
5.	The supports and resources for mental health and wellbeing that are available to me, as a City employee, are effective.
6.	My direct supervisor (person I report to) has meaningful discussions with me about my career development.
7.	I have confidence in my direct supervisor.
8.	The work that I do at the City of Edmonton is meaningful to me.
9.	I have the resources I need to do my job.
10.	The City of Edmonton takes a genuine interest in employees' well-being.
11.	What would help you feel more supported right now?

Scores by Topic ❓

Topic/Question	Score	Trend
1. How happy are you working at the City of Edmonton?	**71**	No change since Sep 2023
2. I would recommend the City of Edmonton as a great place to work.	**70**	⬆ 1 Increase of 1 point since Sep 2023
3. How are you doing?	**65**	No change since Sep 2023

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Scores by Topic

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Topic/Question	Score	Trend	
4. I feel safe at my workplace.	81	↑ 3	Increase of 3 points since Jun 2022
5. The supports and resources for mental health and wellbeing that are available to me, as a City employee, are effective.	69	↑ 4	Increase of 4 points since Jun 2022
6. My direct supervisor (person I report to) has meaningful discussions with me about my career development.	71	↑ 8	Increase of 8 points since Jun 2022
7. I have confidence in my direct supervisor.	81	↑ 10	Increase of 10 points since Jun 2022

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Scores by Question ?

Topic/Question	Score	Trend
8. The work that I do at the City of Edmonton is meaningful to me.	78	▲ 5 Increase of 5 points since Jun 2022
9. I have resources I need to do my job.	72	▲ 4 Increase of 4 points since Oct 2021 .
10. The City of Edmonton takes a genuine interest in employees' well-being	60	▼ 4 Decrease of 4 points since Jun 2020

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Scores by Question ?

Topic/Question	Score	Top Themes
11. What would help you feel more supported right now?	N/A	Compensation, Communication, Recognition, Training, Staffing, Career Opportunities

Note: This question is open-ended and therefore cannot be scored. All comments are aggregated.

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