

# **Citizen Services Department**

March 2021 Employee Check-in

Summary Report

## March Employee Check-in

The March 2021 Employee check-in is the City of Edmonton's first check-in for 2021. This survey's focus was on the employee's experience at the City of Edmonton.

This summary outlines what we heard from employees in the Citizen Services Department for the March 2021 Employee Check-in.

# Survey Questions

How happy are you working at the City of Edmonton?
How are you doing?
I would recommend the City of Edmonton as a great place to work.
I feel a sense of belonging at the City of Edmonton.
My direct supervisor has meaningful discussions with me about my career development.
My direct supervisor lets me know that my contributions are meaningful.
I am able to successfully balance my work and personal life.
My direct supervisor values different perspectives.
I am satisfied with my involvement in decisions that affect my work.
I am encouraged to find new and better ways to get things done.

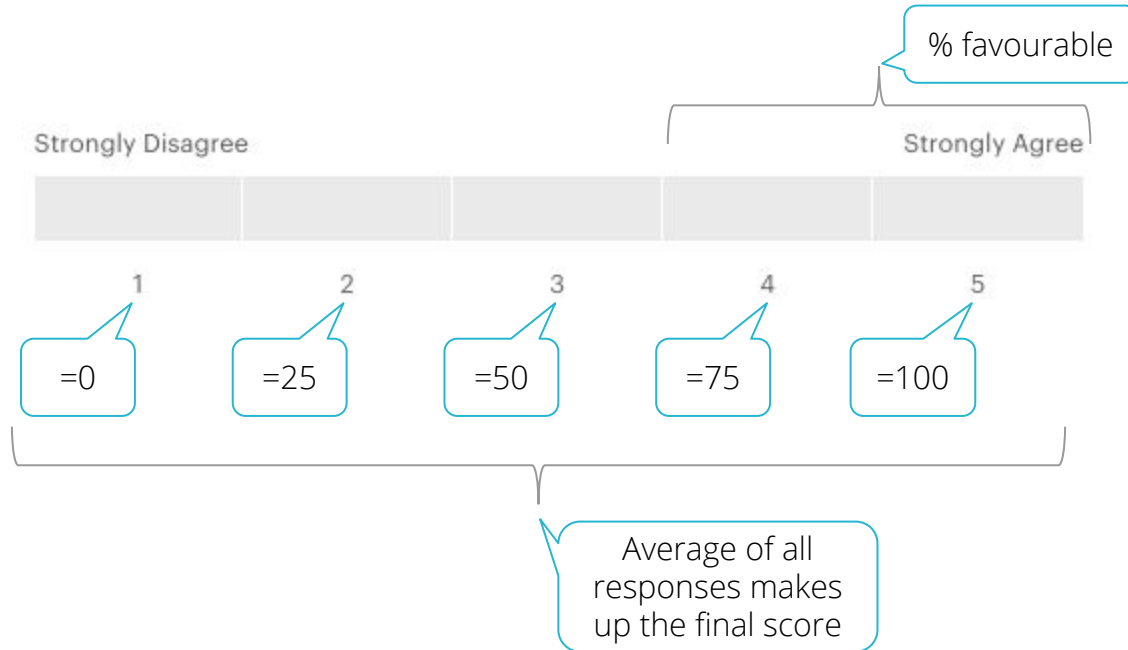
This is the “eSat”, which stands for the Glint Engagement & Satisfaction Score.

## Department Response Rate



# Glint Scoring

Glint recommends using the average score rather than the % favourable score, as % favourable does not take into account the full distribution of the response scale.



## Scoring by Question

	Mar '20	Mar'21	pts since Dec
How happy are you working at the City of Edmonton?	74	<b>67</b>	▲2
How are you doing?	-	<b>61</b>	▲4
I would recommend the City of Edmonton as a great place to work.	75	<b>65</b>	▲1
I feel a sense of belonging at the City of Edmonton.	67	<b>59</b>	
My direct supervisor has meaningful discussions with me about my career development.	60	<b>61</b>	
My direct supervisor lets me know that my contributions are meaningful.	68	<b>69</b>	
I am able to successfully balance my work and personal life.	72	<b>68</b>	
My direct supervisor values different perspectives.	70	<b>69</b>	
I am satisfied with my involvement in decisions that affect my work.	61	<b>55</b>	
I am encouraged to find new and better ways to get things done.	65	<b>64</b>	

# 2020 vs. 2021

Summary comparison 2020 to 2021

