

Research, Engagement and  
Communications

Edmonton

October 2021 Employee Check-in

Summary Report

The City of Edmonton checks in with employees three times a year.

In October, 2021, 9 questions were asked to all City of Edmonton employees.

**82** of **99** Research, Engagement and Communications employees responded (**83%**).

Survey results are always available online at [edmonton.ca](https://edmonton.ca).

Curious about how Glint surveys are scored? Click [here](#).




# Survey Questions

1. How happy are you working at the City of Edmonton?
2. I would recommend the City of Edmonton as a great place to work.
3. How are you doing?
4. I have the resources I need to do my job.
5. I am treated with respect in my workplace.
6. My direct supervisor demonstrates commitment to and support of diversity and inclusion.
7. I believe that diverse perspectives add value to the work we do.
8. My workplace is accepting of all backgrounds and identities.
9. What would help you feel more supported right now?



# Scores by Question



Topic/Question	Score	Trend
1. How happy are you working at the City of Edmonton?	55	 Increase of 6 points since June, 2021
2. I would recommend the City of Edmonton as a great place to work.	49	 Increase of 2 points since June, 2021
3. How are you doing?	43	 Decrease of 3 points since June, 2021



## Wellness

I feel safe and secure and am supported to achieve wellness

# Scores by Question



Topic/Question	Score	Trend
4. I have the resources I need to do my job.	59	 Decrease of 15 points since June, 2020*

\*Previous organization of teams was considered when drawing comparison scores.

Note: This is the second time this question has been asked on the survey. Trend data is compared to responses received in June, 2020.







**Empowered  
Employees**

I share my thoughts on how to improve and support improvement

# Scores by Question



Note: Trend data is compared to August, 2020, when these questions were asked last.

Topic/Question	Score	Trend
5. I am treated with respect in my workplace	65	 Decrease of 2 points since August, 2020*
6. My supervisor demonstrates commitment to and support of diversity and inclusion	82	 Increase of 7 points since August, 2020*
7. I believe that diverse perspectives add value to the work we do	94	 Increase of 1 point since August, 2020*
8. My workplace is accepting of all backgrounds and identities	74	 Increase of 5 points since August, 2020*



**Supportive Environment**

I feel respected and recognized for my unique contributions



\*Previous organization of teams was considered when drawing comparison scores.

# Scores by Question



Topic/Question	Score	Top Themes
9. What would help you feel more supported right now?	N/A	Communication, Workload, Customer Focus, Recommend, Well-being

**Supportive Environment**  
I feel respected and recognized for my unique contributions

Note: This question is open-ended and therefore cannot be scored. All comments are aggregated.

workload integration middle management perspective  
 hr turnover complain overwhelm feel supported option  
 raise consistency employee experience demoralize  
 workforce depend on identity corporation stresses  
 appreciate budget frustrated burnout honesty open

