

north, lrt, light, transit, rail, track, line, closure, close, road, interruption, partial, lane, construction, bulletin, NAIT, line, motorist, pedestrian, map, metro, line, Downtown to NAIT LRT Concept Public Involvement Process (Spring 2007-May 2008)

Phase 1: Issues Identification (Spring to December 2007)

- Purpose:
 - Share information about LRT and potential impacts
 - Identify issues and concerns
 - Prioritize issues along LRT corridor
- 15 pre-consultation profiling interviews were completed with representatives from community leagues, institutions, area businesses and developers to get feedback on issues to be studied and the public involvement plan.
- Stakeholder Advisory Group meetings were held on September 27, 2007 and November 29, 2007.
- A broader public consultation process was held in December 2007 involving approximately 760 participants, which includes 317 completed web and print questionnaires, 147 attendees at the open house, and approximately 300 people who were engaged at information displays held at Grant MacEwan College, NAIT, Kingsway Garden Mall and the Royal Alexandra Hospital.
- This consultation was publicized through six advertisements that were placed in the Edmonton Journal and the Edmonton Sun from November 27 to December 8, 2007, six street signs located in key road locations, a public service announcement, posters provided to major institutions, and generic news columns provided to key stakeholder groups for inclusion in staff newsletters.

Stakeholder Advisory Group:

- Edmonton Public School Board
- Capital Health
- NAIT
- Grant MacEwan College
- NorQuest College
- Advisory Board on Services for Persons with Disabilities
- Edmonton Transit System Advisory Board
- Kingsway Garden Mall
- Downtown Business Association
- Kingsway Business Association
- Edmonton Airports
- Queen Mary Park Community League
- Spruce Avenue Community League
- Central McDougall Community League
- Downtown Edmonton Community Association
- Urban Development Institute
- EPCOR
- 107 Avenue Business Revitalization Zone

Phase 2: Feedback on proposed LRT Concept Plan (January to May 2008)

- Purpose:
 - Share more details and information about proposed LRT Concept Plan
 - Report-back on how public involvement has been considered
 - Solicit feedback on mitigations
- Stakeholder Advisory Group meetings were held on January 15, 2008, February 27, 2008, March 26, 2008, April 22, 2008 and May 28, 2008.
- A number of one-on-one stakeholder meetings were held to discuss issues related to the LRT Concept Plan and individual property impacts. These include meetings with the Spruce Avenue Community League, meetings with NAIT and Kingsway Garden Mall to discuss station location, meetings with Capital Health to discuss issues related to the bus terminal relocation, and meetings with developers and property owners regarding access changes along 104 Street.
- A broader public consultation process was held from May 6-16, 2008 that involved approximately 600 participants, which includes 114 completed web and print questionnaires,

Public Involvement Summary

167 attendees at an open house held May 13, 2008 at the Polish Hall, approximately 40 attendees at a meeting held in Spruce Avenue on May 12, 2008, and approximately 285 participants who were engaged at information displays held at NorQuest College, Grant MacEwan College, NAIT, Kingsway Garden Mall, and the Royal Alexandra Hospital from May 14-16, 2008.

- The consultation was publicized through four advertisements placed in the Edmonton Journal and the Edmonton Sun beginning the week of May 7, 2008, a direct mail flyer sent to 12,000 homes in the area the week of May 5, 2008, six street signs placed in key road locations, a public service announcement, and through e-mail notices and posters provided to key stakeholder groups.

May 2008 Consultation findings

- Findings reflect common themes that have been expressed in previous studies with similar mandates. It is common to find concerns and opposition from the directly impacted community when determining a location for LRT.
- There are divergent opinions between the general population and potential users, and the directly impacted community.

Overall themes:

- Support for alignment and interest in getting the project done
 - particularly from general public, transit users, users of major institutions (staff, clients, students, visitors)
- Property acquisition – segment with opposition to acquisition, another segment concerned but willing to accept if compensated.
- Support for station locations and bus terminal relocation
- Segment with desire for underground LRT
 - Concern about surface alignment
 - Concern about impact on potential redevelopment

Spruce Avenue (May 12, 2008)

- Discussion about service road and traffic circulation
 - Want to reduce shortcutting, but have concerns about actions that will limit neighbourhood access.
- Concern about property acquisition
- Desire for more information about safety (pedestrian)
- Desire for visual screening – maintain existing landscaping and berm

Information Sessions – May 14-16

- Approval and support for the recommended route
- Strong support for completing the leg as quickly as possible. LRT should have been done 20 years ago.
- Desire for a next step – further extension
- Connectivity to the existing Northeast/South line and other proposed routes (northwest, west and southeast in particular)
- Desire for an underground alignment.

May 13, 2008 Open House and May 6-16, 2008 questionnaire

Overall issues – Rate level of satisfaction

	Low Satisfaction (1 or 2 out of 5)	Moderate Satisfaction (3 out of 5)	High satisfaction (4 or 5 out of 5)	Mean
Landscaping and visual appeal (n=110)	38%	22%	40%	3.02
Access and safety for pedestrians and cyclists (n=112)	42%	20%	38%	3.01
LRT station locations (n=114)	40%	16%	45%	2.99
Relocate Kingsway bus terminal (to 111 Avenue/Royal Alexandra Hospital) (n=114)	40%	23%	37%	2.87
Front street parking (n=110)	42%	28%	30%	2.85
Potential LRT noise (n=113)	47%	14%	39%	2.76
LRT alignment (n=111)	48%	16%	36%	2.69
Traffic impacts (n=113)	50%	19%	32%	2.66
Need to acquire property (n=113)	47%	19%	35%	2.62

105 Street track location – Rate level of agreement with locating LRT track on west side of 105 Street (adjacent to alley)

	Low agreement (1 or 2 out of 5)	Moderate agreement (3 out of 5)	High agreement (4 or 5 out of 5)	Mean
Will create opportunity for redevelopment (n=109)	45%	10%	45%	2.84
Would reduce traffic disruptions (n=108)	50%	12%	38%	2.64
Will have less impact on existing commercial property (n=109)	39%	25%	36%	2.95
Will reduce noise impacts on neighbouring communities (n=108)	49%	16%	35%	2.62
Will have less impact on existing residential property (n=109)	51%	17%	31%	2.52

Participants were also asked to rate their top priorities. Thirty-seven percent (37%) of respondents ranked the impact on existing residential property as their top priority issue. Twenty-seven percent (27%) of respondents ranked the opportunity for redevelopment as their top priority issue, and 23% ranked traffic disruption as their top priority issue.

Kingsway bus terminal relocation – Rate level of agreement

	<i>Low agreement (1 or 3 out of 5)</i>	<i>Moderate agreement (3 out of 5)</i>	<i>High agreement (4 or 5 out of 5)</i>	<i>Mean</i>
Building a bus terminal at this location enhances transit service to the hospital (n=112)	26%	18%	56%	3.61
Building a bus terminal at this location ensures good integration between the bus transit and the LRT system (n=113)	32%	17%	51%	3.30
Building a bus terminal at this location will benefit the community as a whole (n=113)	32%	25%	43%	3.21

Station Locations - Rate your level of support

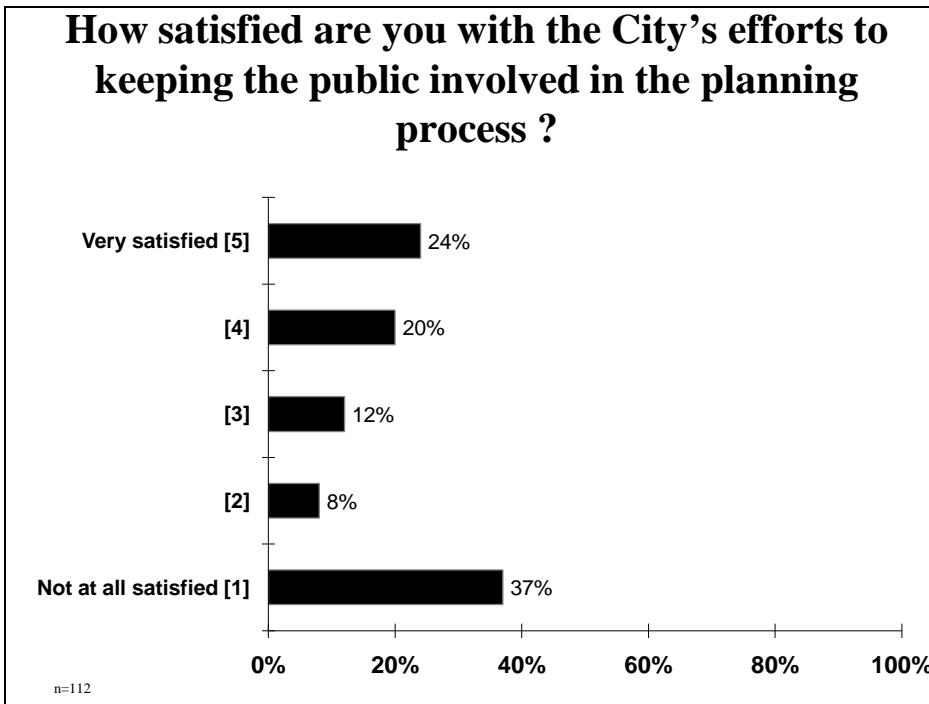
	<i>Low support (1 or 2 out of 5)</i>	<i>Moderate support (3 out of 5)</i>	<i>High support (4 or 5 out of 5)</i>	<i>Mean</i>
MacEwan (n=112)	22%	22%	55%	3.71
Kingsway (n=113)	32%	13%	55%	3.35
NAIT (temporary) (n=112)	39%	15%	46%	3.05

Note: a sub theme indicated desires for the NAIT Station to be built at NAIT, and it shouldn't be temporary.

Pedestrian/Cyclist circulation – Rate your level of agreement

	<i>Low agreement (1 or 2 out of 5)</i>	<i>Moderate agreement (3 out of 5)</i>	<i>High agreement (4 or 5 out of 5)</i>	<i>Mean</i>
It is important for pedestrians and cyclists to have access to residences, businesses, and institutions from the LRT stations	8%	23%	69%	4.15
It is important to have multi-use trails in the areas within the LRT corridor	36%	15%	49%	3.28

Satisfaction with Public Involvement



List of meetings/Presentations

Date	Stakeholder
May 23, 2007	Kopernik Seniors Centre
July 31, 2007	Grant MacEwan College
August 7, 2007	Downtown Business Association (interview)
August 7, 2007	NorQuest College (interview)
August 7, 2007	Kingsway Garden Mall (interview)
August 20, 2007	Edmonton Public School Board (interview)
August 20, 2007	Royal Alexandra Hospital/Capital Health (interview)
August 22, 2007	Central Area Council (interview)
August 24, 2007	Central McDougall Community League (interview)
September 21, 2007	Qualico
September 24, 2007	Grant MacEwan College (interview)
September 27, 2007	Stakeholder Advisory Group meeting
October 4, 2007	Downtown Business Association – Operations Committee
October 12, 2007	Carma Developers Ltd. (interview)
October 19, 2007	Gateway Casinos (interview)
October 23, 2007	Edmonton Airports (interview)
October 26, 2007	Kingsway Business Association (interview)
October 29, 2007	Advisory Board on Services for Persons with Disabilities (interview)
October 29, 2007	Qualico (interview)
November 7, 2007	Spruce Avenue Community League (interview)
November 8, 2007	Qualico
November 27, 2007 to December 14, 2007	Online/print questionnaire
November 28, 2007	Qualico
November 29, 2007	Stakeholder Advisory Group meeting
December 5, 2007	Royal Alexandra Hospital information session
December 6, 2007	Grant MacEwan College information session
December 6, 2007	NAIT information session
December 6, 2007	Kingsway Garden Mall (stakeholder meeting)
December 8, 2007	Kingsway Garden Mall information session
December 11, 2007	Open House – NorQuest College
December 14, 2007	Prince Rupert Community League (interview)
January 15, 2008	Stakeholder Advisory Group meeting
January 17, 2008	NAIT – station locations
January 21, 2008	Spruce Avenue Community League meeting
January 24, 2008	Kopernik Seniors Centre
February 6, 2008	Qualico
February 8, 2008	NAIT – station locations
February 20, 2008	Polish Hall
February 26, 2008	Kingsway Garden Mall – station locations
February 26, 2008	Central McDougall Community League
February 27, 2008	Stakeholder Advisory Group meeting
March 26, 2008	Stakeholder Advisory Group meeting
April 11, 2008	Capital Health – bus terminal location
April 11, 2008	NAIT – station locations
April 22, 2008	Stakeholder Advisory Group meeting

April 25, 2008	Edmonton Public School Board
April 28, 2008	Polish Hall
April 28, 2008	ETSAB
May 6-16, 2008	Online/print questionnaire
May 12, 2008	Spruce Avenue Community League meeting
May 13, 2008	Open House – Polish Hall
May 14, 2008	NAIT Information session
May 14, 2008	Grant MacEwan College information session
May 15, 2008	Royal Alexandra Hospital information session
May 15, 2008	NorQuest College information session
May 15, 2008	Central McDougall Community League
May 16, 2008	Kingsway Garden Mall information session
May 23, 2008	Kingsway Legion
May 28, 2008	Stakeholder Advisory Group meeting
May 29, 2008	Holy Rosary Church