

ETS Branch Highlights Report

Date: May 28, 2018

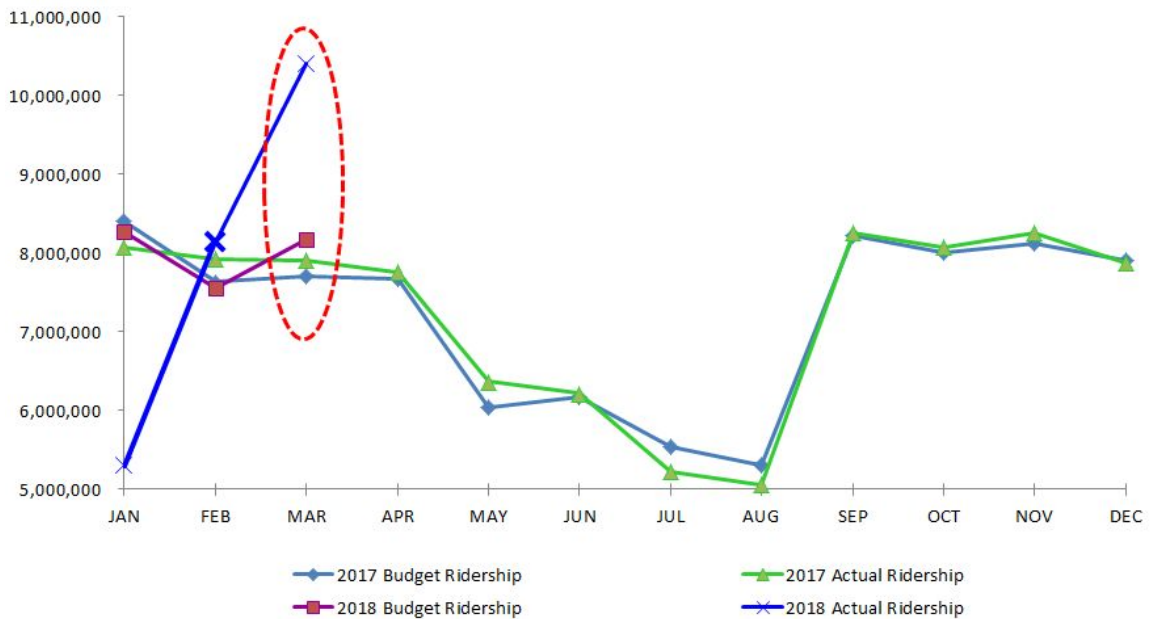
1. RIDERSHIP

Bus and LRT Ridership – March 2018

On a year-to-date basis (January to March), comparing ridership for 2017 to 2018 there has been a very slight decline in overall ridership. 2018 Q1 ridership was 23.9 Million rides, down 0.23% from 2017. The timing issue of the Upass ridership on a month to month basis is smoothed out when the entire quarter is reviewed.

	Month	Year to Date
2017 Actual	7,911,234	23,913,606
2018 Budget	8,175,830	24,001,141
2018 Actual	10,413,619	23,859,280

Monthly Ridership



2. ETS UPDATES

LRT 40th Anniversary Public Event

ETS is hosting a public open house at the DL MacDonald LRT Operations and Maintenance facility on Saturday, June 16, 2018 between the hours of 10 a.m. and 4 p.m. There will be a free bus shuttle service from Belvedere LRT station East parking lot to the event, but fares still apply to regular bus and LRT service. Once at DL MacDonald there will be guided tours throughout the shop and in the yard highlighting what it takes to operate and maintain the LRT service.

Century Park, Park & Ride changes

Starting June 1, the number of Park & Ride stalls operated by the City of Edmonton at Century Park Transit Station will be reduced by another 216 stalls. The City leases its Park & Ride location from a private landowner. Operation of these parking stalls is gradually shifting from the City to the landowner as the Century Park site is developed into a high density, mixed use urban village. The landowner also opened its own privately-operated Park & Ride lot last November. Therefore, the total number of available Park & Ride stalls at Century Park remains steady at 1,260.

Metro Line Update

On Tuesday, May 1, 2018, the City of Edmonton issued Thales a notice of default. For ETS, it means business as usual - trains will continue to run in a safe manner. The reason Thales was issued this notice of default is because they have missed the April 30, 2018 deadline to deliver a fully functioning signalling system (referred to as Plan A). The notice of default is the first step in a series of possible next steps. The City of Edmonton remains committed to working with Thales. At the same time, Administration has received direction from Council to proceed with exploring alternative options. Additional information will be shared as it becomes available.

AISH and Ride Transit Program Pilot Update

Administration is presenting a report to Council on May 23, 2018 about re-introducing the auto debit and mail-out process for AISH recipients, who request it, and are participating in the Ride Transit Program Pilot. Administration consulted with members of the AISH community and they were very happy to hear that the process will be reinstated. The process change will take effect in alignment with the August 2018 pass sales. Council had asked Administration to assess the option of creating an annual pass for AISH participants. This consideration will be included in the Fare Policy review that is being conducted over the summer months.

Route 747 Fare Changes

As of Monday, May 14, 2018, transit customers have a wider range of fare payment options to access bus service between Edmonton, Leduc, Leduc County and the Edmonton International Airport. Route 747 started accepting additional forms of fare payment:

- All U-Passes

- Leduc Commuter-Plus monthly pass
- Special transfers issued by Leduc Transit for passengers boarding at Edmonton International Airport (EIA) bound for the Century Park transit centre.

Local post-secondary students can use their U-Pass to board the ETS Route 747 bus. Residents of the City of Leduc and Leduc County can use their Leduc Transit monthly Commuter-Plus pass or a special Route 747 transfer issued on the Leduc Transit new Route 10. Special transfers will also be issued by ETS for customers continuing their journey using Leduc Transit.

Starting June 1, 2018, the price for an ETS airport monthly pass will be adjusted to \$90. Customers also have the option to pay \$5 cash (or two ETS adult tickets) for a one-way trip on the Route 747 bus. These fare options do not include a transfer to regular ETS bus and LRT service when travelling to and from the airport. Regular ETS transit passes and regular Leduc Transit passes are not accepted on Route 747, and regular ETS transit passes are not accepted on Leduc Transit.

These changes provide an affordable and convenient transportation alternative for residents and post-secondary students in the Edmonton Metropolitan Region. They are the result of an ongoing partnership between the City of Edmonton, the Edmonton International Airport, the City of Leduc and Leduc County to take steps towards integrating transit service within the region.

Transit Roadeo

ETS representatives participated in the 2018 International Bus Roadeo May 4-8, 2018 in Tampa, FL. The International Bus Roadeo is a competition of driving skills and maintenance disciplines. As part of the Bus and Paratransit Conference with APTA, there are multiple training sessions for operators, maintenance teams, and supervisors. Operator Raymond Yau, the first place winner from our local 2017 Roadeo did a great job representing Edmonton in Tampa, scoring within the top third of Operators in the International Competition. While in Tampa, Operator Yau networked with peers from other transit authorities. He also had the opportunity to connect with industry vendors and learn about market trends and emerging technologies.

Indigenous Awareness Training

City Operations plans to reach the goal of having all employees attend a mandatory Indigenous Awareness training session by the end of 2018, as part of Administration's commitment to building a more diverse and inclusive workplace. ETS has had more than 800 employees participate in the initiative to date. The session is led by the City's School of Business. Participants hear the lived experiences of an Indigenous speaker, participate in a facilitated discussion and hands-on activity, and leave with a greater understanding of Canada's historical Residential School system.

3. ETSAB INFORMATION REQUESTS

#yegcommute

The #yegcommute social media effort is part of a broader communications strategy from the Mayor's Office. Information from the feedback will be incorporated into a broader LRT education and awareness campaign.

4. ETS REPORT TRACKING - 2018

SIRE	Report Title	Meeting Date	Committee
5726	Kathleen Andrews Garage - Sol'n for Daycare	June 7, 2018	Executive
5823	DATS Service Delivery	June 18, 2018	Executive
5773	Transit Smart Fare System - Fare Approaches	July 4, 2018	CPSC
5968	Transit Service to Enoch First Nation	August 14, 2018	UPC
5903	LRT Station Security	Sept 12, 2018	CPSC
5931	Fare Policy	Sept 12, 2018	CPSC
2856	Enhanced Express Bus Strategy - Century Park and Heritage Valley	TBD	UPC
5353	First/Last KM Study	Nov 13, 2018	TBD
5804	Permanent Ride Transit Program - Transition	Nov 28, 2018	CC
5995	Regional Transit Services Commission	June 4, 2018	IRDC
5922	Airport Accord Transit	June 14, 2018	IRDC
5435	Emerging Mass Transportation Technology*	June 19, 2018	UPC
5253	Park & Ride Strategy*	July 3, 2018	UPC
5074	Transit Priority Measures Study *	Oct 30, 2018	TBD

*Not an ETS report

CC = City Council

CPSC = Community and Public Services Committee

Executive = Executive Committee

IRCD = Inter-municipal and Regional Development Committee

UPC = Urban Planning Committee