

# **ETS Branch Highlights Report**

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Date: June 26, 2017

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## **1. TRANSIT STATISTICS**

Edmonton Transit Service (ETS) follows the City of Edmonton's "The Way Ahead Plan" and the Branch goals and outcomes to guide its strategic direction and day to day operations. The Branch has created a performance measures framework to track its progress towards achieving goals and outcomes. The Branch monitors key performance measures periodically and strives to make changes to its operations to improve results. The following are some key performance measures that the Branch uses to monitor its progress. Some of these measures are also published in [Citizen Dashboard](#) as part of the City's ongoing effort to improve transparency in municipal administration.

## **2. ETS UPDATES**

### **Transit Strategy - Final Version**

Available for review [here](#), and scheduled to be presented to the Urban Planning Committee of Council on July 5th, 2017.

### **DATS waivers and exemption forms**

Historically, DATS has used waivers and exemption forms for clients who wish to have specific needs accommodated:

- A non-transfer waiver allowing clients who travel on scooters to remain seated in their scooter while travelling on DATS, regardless of whether this equipment can be safely secured.
- An exemption letter, signed by a physician, permitting clients to travel on DATS without the use of a seatbelt.

As of January 1, 2018 DATS will no longer accept non-transfer scooter waivers and are reviewing the clients with seatbelt exemptions, in order to provide safer service and meet government regulations. The approximately 200 clients who already have non-transfer waivers or exemptions will be met individually, face-to-face, and case-by-case, to assess their needs and find suitable, safe solutions starting in July of 2017. An individual plan will be in place for each client by January 1, 2018.

3. ETS REPORT TRACKING

| Branch | SIRE#<br>CR_ | Report Title  | Date    | Committee |
|--------|--------------|---|---------|-----------|
| ETS    | 4133         | <u>Electric Bus Pilot - Short-term and Long-term Implementation Strategy</u>  | Dec 8   | CC        |
| ETS    | 4565         | Transit Smart Fare Update - Verbal Report (Private)   | Mar 14  | EC        |
| ETS    | 4578         | <u>Transit Smart Fare System Project</u>  | Jun 7   | UPC       |
| ETS    | 4871         | <u>Transit Smart Fare System - Financial Update</u>   | June 13 | CC        |
| ETS    | 4792         | <u>ETS service to EIA (Private)</u>   | Jun 27  | CC        |
| ETS    | 4503         | <u>ETSAB: Transit Review - Implementation and Timelines</u>   | Jul 5   | UPC       |
| ETS    | 4790         | <u>Northeast Transit Garage Facility Programming Update (Westwood Replacement Garage)</u>   | Jul 5   | UPC       |
| ETS    | 4841         | <u>Edmonton Metro Region Commuter Service - Memorandum of Understanding (MOU) to Establish a Regional Transit Services Commission</u> | Sep 12  | CC        |